

## **Next Stop News February 2019**

- **Enjoy free parking at all SacRT park-and-ride lots as of March 1**
- **SacRT continues to seek feedback on potential route changes as part of the SacRT Forward project**
- **SacRT to operate Folsom Stage Line service starting on February 4**
- **SacRT now provides 15-minute light rail service on weekends**

### **SacRT Folsom Service Starts Monday, February 4**

Starting this month, SacRT will operate Folsom Stage Line bus service. To make this a seamless transition for passengers, routes, fares and operators will not change. However, Folsom Stage Line passengers should make note of the following new contact information:

Customer Service & Trip Planning: SacRT's Customer Service Call Center is open Monday through Friday from 6:30 a.m. to 6:30 p.m. For route, schedule or trip planning assistance, call 916-321-BUSS (2877).

Dial-A-Ride Service: SacRT will continue to provide dial-a-ride services in Folsom. To schedule a ride, call 916-556-0250.

Dial-A-Ride Service Eligibility: In order to become eligible for Dial-A-Ride service, call 916-557-4685.

Lost and Found: If you lose something on one of our buses or on a light rail vehicle, call 916-321-2855 any time Monday through Friday from 9 a.m. to 5:30 p.m. Please note that SacRT is not responsible for any items left on buses or light rail trains. It may take up to one business day to receive lost articles.

Alert SacRT: Alert SacRT provides customers with up-to-the-minute rider alerts, and offers passengers a quick and discreet method for reporting safety and security concerns directly to Regional Transit Police Services (RTPS). Users can send anonymous messages of suspicious activities via text, photos or six-second videos. Download Alert SacRT from the App Store or Google Play for free.

### **SacRT Forward Update**

SacRT continues to seek feedback on potential changes to bus routes as part of the SacRT Forward project. A project update, including changes reflecting feedback received to date will be presented to the SacRT Board of Directors on Monday, February 25. To be included in the SacRT Board of Directors packet for this meeting, all comments must be received by 5 p.m. on Friday, February 15.

To view an online presentation detailing the affected routes, visit [sacrt.com](http://sacrt.com).

In addition, comments on the service equity analysis will be prepared in accordance with Title VI of the Civil Rights Act of 1964. The report is available for review at [sacrt.com](http://sacrt.com). The last day to comment is Monday, February 18 at noon. All comments will be provided to the SacRT Board of Directors at the regular meeting on Monday, February 25 at 5:30 p.m. at 1400 29th Street (accessible by light rail to the 29th Street Station or bus routes 38, 67 or 68).

Comments can be made in person at the meeting or submitted via:

Email:

[sacrtforward@sacrt.com](mailto:sacrtforward@sacrt.com)

Mail:

SacRT Planning Dept.

P.O. Box 2110

Sacramento, CA 95812-2110

Phone:

Comments: 916-557-4545

To request information in an accessible format or language interpretation services, call 916-557-4545 no later than three business days in advance of the closing comment period.

### **All SacRT Park-and-Ride Lots Free Effective March 1**

SacRT has great news for commuters who park at any of the seven Park-Pay-and-Ride lots. Currently, there is no charge for commuters who park at Watt/I-80, Watt/I-80 West and Roseville Road stations, and effective Friday, March 1, Power Inn, Franklin, Meadowview and Florin will also be free of charge. However, customers using the Cosumnes River College parking structure will continue to be required to pay the daily rate of \$2 or \$20 per month, since parking is maintained by the college.

Free parking at all the park-and-ride lots is just another way SacRT wants to improve the customer experience and make it more convenient to take transit. We HearT You!

### **SacRT Provides 15-Minute Light Rail Service on Weekends**

SacRT recently increased light rail service on weekends from 30 minutes to 15 minutes during peak travel hours.

On Saturdays, 15-minute service operates from approximately 9 a.m. to 9 p.m. On Sundays and holidays, 15-minute service operates from approximately 10 a.m. to 6 p.m. All other times on Saturdays and Sundays/holidays as well as service to Folsom stations, light rail frequency will be 30 minutes. Visit [sacrt.com](http://sacrt.com) to view the schedules.

Take advantage of better service and lower fares. Let SacRT take you where you want to go more often!

### **Rider Alert**

#### **Route 85**

The route 85 shuttle has been discontinued by McClellan Park. As of February 1, shuttle passengers should use the McClellan Park Transportation Management Association (TMA) Uber Program for their last transit mile connection to their workplace.

Passengers can register for the TMA Uber Program by emailing [brager@mcclellanpark.org](mailto:brager@mcclellanpark.org) and downloading the Uber Registration Form. The TMA and McClellan Park are working on other alternatives and will keep passengers informed of any new options.

### **Take SacRT for Free on Museum Day**

The 21st annual Free Museum Day offers free admission to 25 participating local museums on Saturday, February 2, 2019, and SacRT is providing free public transit on bus and light rail for the event. Many of the museums are easily accessible by bus and light rail, and within walking distance of each other making it a great way to travel between museums without having to worry about parking.

Visit [sacrt.com](http://sacrt.com) and click on the Museum Day link to print a Free Ride Flyer valid for free bus and light rail rides on Free Museum Day. You'll also find a list of participating museums and trip planning information. For more information on Free Museum Day events, visit [sacmuseums.org/news-events/museum-day](http://sacmuseums.org/news-events/museum-day).

### **Download Alert SacRT - SacRT's Mobile Reporting App**

Alert SacRT is a mobile reporting app for iOS and Android smartphone users that offer riders a quick and discreet method for reporting safety and security concerns directly to SacRT Police Services (RTPS). App users can send photos, six second video, text descriptions, and locations of suspicious people or activities. From the home screen, users have two easy options for contacting RTPS:

- The "Report an Issue" button allows users to send text or photos directly to RTPS
- The "Call RT Police" button will connect customers directly to RTPS

Whether it's a nuisance issue like loud music or something more serious – reports made through the Alert SacRT app are quick and discreet, and can be anonymous. Alert SacRT also serves as an excellent way to communicate major bus and light rail service disruptions directly to subscribers through push notifications.

If you send a report from an area without cellular/Wi-Fi connectivity, it will be stored and sent when connectivity returns.

Help keep SacRT safe, “See It - Hear It - Report It” by downloading the free Alert SacRT mobile reporting app from the App Store (iOS) or Google Play (Android).