

SACRAMENTO REGIONAL TRANSIT DISTRICT AMERICANS WITH DISABILITIES ACT (ADA)

TUG CAIJ TSHEB DLAIM NTAWV TAW QHA

NYOB ZOO TOG TXAIS

ADA txuj kev paab thauj yog thauj ntawm qhov rooj moog lug, *sis koom caij ua ke* kev thauj cov tuab neeg kws tsis tsi tau Sacramento Regional Transit District cov tsheb npaav RT thiab cov tsheb nqaaj hlau sib (yog muaj hu ua txoj kev kws txaav tsi tau), kws yog txhua lub sijhawm los yog tej lub sijhawm, vim has tas muaj ib qho kev mob tsi taug. Dlaim ntawv taw qha nuav yog tsim lub paab koj nkaag sab txug Cov Asmeskas Kws Muaj Mob Yaam Tsis Taug (Americans with Disabilities (ADA) txuj kev paab thauj moog lug hab koj cov feem xuum thaum kws koj siv cov kev paab cuam hov.

COV NTSAB LUB RUA SUAV DLAWG SIV

Txuj cai Americans with Disabilities Act (ADA) of 1990 yuav tsum kuas taag nrho cov koomhum paab thauj pej xeeb moog lug zoo li RT yuav tau muab kev thauj moog lug tshwj xeeb kws tsim nyog piv tau rau cov kev paab cuam tsheb npaav thauj moog lug rua pej xeeb rau cov tuab neeg kws yuav caij tsi tau cov kev moog lug kws txav tsi tau vim has tas muaj ib tug mob yaam tsi taug.

Txuj kev paab cuam muaj raws li kev tau teev tseg ua ntej lug paab rau tej qho chaw yuav moog dlaabtsi nyog rau ntawm RT ib cheeb tsaam kws tau muab teev tseg yuav paab thauj. Yog koj xaav has tas tej zag koj yuav tsim nyog muaj npe rau txuj kev ADA paab thauj moog lug, koj yuav tau ua ntawv thov lug ntawm RT lub hauv paug tswj dlej num Muab Kev Nkaag Moog Paab Cuam hab yuav tsum tau kev tsim nyog muaj npe rau txuj kev paab cuam raws le ADA cov kev taw qha.

Cov Hauv Kev Nkaag Tau Moog Siv

ADA qhov txuj kev paab cuam ntawm Tug Caij TSheb Dlaim Ntawv Taw Qha muaj nyob rau dlaim ntawv cov tsaj ntawv luj, ua lug Braille rau cov tsi pum kev, ua lug Spanish hab muab tso rau dlaim CD had dlaim kas xev, yog tas koj hu tuaj rau 916-557-4685 los yog TDD 916-557-4686 (rau cov tsis nov lug zoo). Nwg kuj muaj nyob rua huv Internet ntawm www.sacrt.com.

Txuj Kev Rov Thov Kuas Tsim Nyog Muaj Npe Dlua

RT yuav rov thov kuas tsim nyog muaj npe dlua rau cov tau teev npe caij tsheb txhua peb rua tsib lub xyoo. Ib tug tuag neeg ADA thauj moog lug dlaim ntawv tsim nyog

muaj npe yuav teev nwg qhov ADA kev paab thauj moog lug txuj kev tsim nyog muaj npe lub nub tim kws xaus tsis pub tshaaj.

Cov Kev Paab Cuam ADA Paratransit rua Cov Qhua

Ib tug "Qua" yog ib tug tuab neeg kws muaj ib qho mob tsi tau kws tsis nyob rau RT ib cheeb tsaam txuj kev paab cuam. Cov qhua kws muab tau ntaub ntawv has tas puab tau muaj ntawv teev tseg lug ntawm ADA paratransit nyob rau ib cheem tsaam kws puab nyob, yuav tau txais cov kev paab thauj moog lug ADA paratransit nyob rua huv RT ib cheeb tsaam paab cuam. Cov qhua kws muab tsi tau ntawv qha tas puab tsim nyog muaj npe rau ADA paratransit yuav tsum tau muab ntaub ntawv ua pov thawj nwg qhov chaw nyob hab, yog tias tug qhua qhov kev mob tsi taug tsi yog yaam pum, ntawm nwg qhov mob tsi taug. Yog xaav paub ntxiv txog saib Tug Qhua Txuj Kev Tuaj Saib nyob qhov twg nrug rua RT lawm, hu rua 916-557-4685. Ntawm lub sijhawm koj thov kev paab thauj koj moog, qha rau tug tuab neeg teev tseg koj txuj kev moog hov paub has tas koj ua qhua tuaj lwm qhov chaw tuaj thab qha ntxiv tas lub chaw paab thauj moog lug ADA paratransit kws koj tau ntawv teev tseg rau yog lub twg, yog tas ntsig txug qhov hov. Yog tas koj yuav tsum tau kev paab cuam ADA paratransit thauj moog lug tshaaj qhov txwv tsis pub dhlau 21 nub, koj yuav tsum tau ua ntawv teev tseg huv zej zog tso.

Sacramento Regional Transit District Ib Cheeb Tsaam Paab Cuam Tau Rua

RT txuj kev paab cuam thauj moog lug ADA paratransit ib cheeb tsaam yog tsim lug ua kuas "muab piv tau" rau RT txuj kev siv tsheb npaav thauj kws txaav tsi tau hab cov tsheb nqaaj hlau thau, muab ADA paratransit txuj kev paab cuam thauj moog lug rau cov hauv pawg thiab cov chaw moog kws tsis pub dlhau $\frac{3}{4}$ mais kev ib puab ncig ntawm RT cov kev tsheb npaav moog los yog cov chaw nreg tsheb nqaaj hlau thau cov xoob moos thauj tuab neeg moog lug. Qhov nuav yog xaam taag nrho Antelope, Elverta, Carmichael, Citrus Heights, Fair Oaks, North Highlands, Orangevale, Rancho Cordova, Rio Linda and Sacramento. RT ADA paratransit txuj kev paab cuam **tsis moog** rua Elk Grove, Folsom, Galt, Isleton los yog Roseville tsuas yog tsi xaam cov nraag qaab nuav nkaus xwb:

Roseville: RT yeej thauj tau tuab neeg **kws nyob rua huv Citrus Heights** moog rua Kaiser Permanente Roseville cov tuam chaw nyob ntawm Riverside hab ntawm Eureka, hab moog rua cov tuam chaw Sutter Roseville Medical yog has tas koj hloov kev tsis tau moog rua ib lub tsheb Roseville ADA paratransit.

Folsom: RT yuav muab ib feem ntawm txuj kev ADA paratransit paab cuam thauj moog lug kws tsi pub tshaaj $\frac{3}{4}$ mais kev ntawm cov chaw nreg tsheb nqaaj hlau sib Folsom. Hab Folsom Txug Kev Ntau Xuv Tooj Paab Thauj (Folsom Dial-A-Ride) muaj kev paab cuam ADA nyob rua huv Folsom hab.

Elk Grove: RT yuav muab ib ADA paratransit cov kev paab cuam thauj moog lug kws txwv tsis pub tshaaj le ntawm $\frac{3}{4}$ mais kev ntawm RT txuj kev tsheb npaav kws txaav tsi tau huv Elk Grove. Hab Elk Grove ADA paratransit txuj kev paab cuam thauj moog lug, e-Van, tau muab kev paab cuam nyob rau hauv Elk Grove.

Hab muaj ib cov chaw hloov tsheb, kws cov tuab neeg caij tsheb txuas tau kev moog rua ADA paratransit lwm cov kev pab cuam thauj moog lug kws nyog ncaaj ib seem nrug rua ib cheeb tsaam hov, xws li Folsom, Roseville hab West Sacramento. Cov tuab neeg teev caij tsheb tseg ua ntej yuav muab kev paab lug txheeb koj txuj kev moog lug kuas txuas tau rau ib lub chaw hloov tsheb, yog tas kov xaav tau le hov.

Cov Nub Tim hab Xoob Moos Kws Muaj Kev Paab Cuam

Txuj kev paab thauj moog lug ADA paratransit muaj siv tau thau cov nub hab cov xoob moos zoo ib yaam kws RT cov kev tsheb npaav kws txaav tsi tau thiab cov tsheb nqaaj hlau sib dlha haujlwm. Txuj kev paab thauj moog lug ADA paratransit paab txhawb cov tsheb npaav los yog cov tsheb nqaaj hlau kws dlha lub caij hov. Cov tuab neeg yuav thov kuas tuaj thauj kuas tsi pub tshaaj le ntawm $\frac{3}{4}$ mais kev ntawm lub chaw nreg tsheb nqaaj hlau thaus cov nub tim hab xoob moos kws muaj kev paab uam rau ntawm lub chaw nreg tsheb. Muab piv txwv, yog has tas ib lub tsheb nqaaj hlau tuaj txug rua ntawm City College lub chaw nreg tsheb nqaaj hlau thaus 8:00 teev tsaus ntuj nub Vaas Thiv, koj yuav thov kuas ADA paratransit tuaj thauj koj tsi pub tshaaj le ntawm $\frac{3}{4}$ mais kev ib puab ncig ntawm lub chaw nreg tsheb thaus 8:00 tsaus ntuj nyob rau nub Vaas Thiv. Nyob rau cov nub ntawm xyaa nub hov, cov tsheb npaav RT hab cov tsheb nqaaj hlau sib yuav sawv kev moog ntxuv le ntxuv tau kws yees le thaus 4:00 teev sawv ntxuv hab qhov kev rov lug zag kawg yog yuav lug kws yees le thaus 1:00 teev sawv ntxuv. Txuj kev paab cuam ADA paratransit yog muab thooob plawg moog rua feem ntau cov cheeb tsaam nyob nruab nraab ntawm 5:00 teev sawv ntxuv hab 11:00 teev tsaus ntuj ntawm cov nub ntawm xyaa nub hov. Nub dlha dlej num paab cuam yuav luv dlua thaus nub Vaas Caas, nub Vaas Thiv hab cov nub su haujlwm. Tug tuab neeg teev caij moog tseg ua ntej yuav qha rau koj has tas saib ADA paratransit puas yuav muaj kev paab cuam rau thaus cov nug hab cov xoob moos kws koj xav tawm rooj moog, hab paab koj txug koj txuj kev npaaj moog lug.

KEV TEEV CAIJ MOOG TSEG UA NTEJ

Cov Xuv Tooj Hu Tau Rua

916-429-2744 los yog 1-800-956-6776

916-429-2568 TDD

916-429-2488 (Qhov Chaw Teb Xuv Tooj Taus Muas Tiv)

Qhov Chaw Teb Xuv Tooj Taus Muas Tiv

Qhov Chaw Teb Xuv Tooj Taus Muas Tiv yog tsim lug qha ib qho sai sai rau koj kuas yooj yim koj nkaag moog siv cov kev paab cuam rau tej ntsab lug hab cov kev paab cuam. Nwg yuav muab tej cov ntsab lug kws twb tau muab xaiv lawm, hab yuav tso cai rau koj lub teev caij rau cov kev thauj moog lug tshab hab teev meem hab ncau cov kev thauj moog lug kws twb muaj lawm. Nwg yuav hu tuaj ceeb toom txug cov kev thauj moog lug kws koj twb tau teev tseg rau nub tom ntej. Vim has tas qhov kev dlha haujlwm nuav yog ib yaam tau muab txuas ncaaj qhaa rua lub tshuab hu tawm, Qhov Chaw Teb Xuv Tooj Taus Muas Tiv yuav ceeb toom rau koj has tas ib lub tsheb taab tom tuaj tog koj ntawm lub chaw - hab nwg tseem muab tau lub caij kws yees has tas lub tsheb tuaj tog koj taamsim nuav yog pes tsawg moo.

Yog xaav nkaag moog rua Qhov Chaw Teb Xuv Tooj Taus Muas Tiv, koj yuav tau teev npe nkaag moog rau huv moog muab ib tug Lej Teev Tas Koj Yog Leej Twg (Personal Identification Number) hab ib lu lug zais tsis pub leej twg paub. Hu rua 916-429-2009 hab nrug ib tug kws paab cuam thaam.

Cov Xoob Moos Teev Tau Chaw Tseg Ua Ntej

ADA cov xoob moos rau kev teev chaw tseg ua ntej yog 8:00 teev sawv ntxuv txug rau 5:00 teev tsaus ntuj txhua nub, tsis has cov nub kws su tsis ua haujlwm. Cov kev thov thauj moog lug yuav tsum tau has ib rua ob nug ua ntej. Kev paab cuam rau txuj kev xwm txheej ceev yog ib yam **tuav tsis** muaj. Thaus koj hu tuaj, tug tuab neeg teev caij tseg ua ntej yuav *"paab taug koj txuj kev moog lug"* lug ntawm kev tshawb saib puas muaj chaw seem txug le ib xoob moos ntawm lub caij koj thov kuas tuaj tog koj. Puab yuav muab ib qho *"sijhawm npaaj tau"* hab ib tug lej teev meem koj txuj kev moob rua koj. Sau cov lej teev meem tseg hab nug tug tuab neeg teev caij tseg ua ntej kuas nwg nyeem koj txuj kev thov moog lug rov rua koj kuas paub meej has tas txhua yaam yog tuabsi tso.

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Thaus koj hu tuaj, thov npaaj ib dlaim ntawv sau, ib tug xuum hab cov ntsab lug kws muaj nyob nraag qaab nuav:

- Koj thawj lub npe hab lub xeem
- Koj tug lej teev ID ADA moog lug
- Lub nub tim koj tau thov moog
- Cov sijhawm koj nyam kuas tuaj tog hav rov qaab lug
- Koj lub chaw pib moog hab lub chaw nyob moog txug hab cov xuv tooj ntawm cov chaw hov (tsis has lub tuam tsev lub npe hab cov ntsab lug ntawm qhov muab koj tso hab tog koj). Nwg yog rua kev teev caij moog kuaj mob, tsis has lub npe ntawm tug kws khu mob hab tug lej ntawm lub chaav khu mob. Tug xuv tooj hab lub chaw nyob yuav tau muab rau cov tuab neeg ua dlej num, raws le puab xaav tau
- Lub koomhum kws paab them koj txuj kev moog, yog tas muaj

- Yog tas koj kaam moog nrug ib tug tuab neeg saib tu tug tsi taug, tug tuab neeg ua khub (tsis has cov mivnyuas nrug), los yog tug tsaj paab taw kev
- Yog has tas koj los yog ib tug tuab neeg twg kws ua koj khub nrug koj moog kws siv ib lub luab nyob tsawg, ib lub tsheb miv tsaav thauj los yog lwm yaam khoom siv
- Lwm cov ntsab lug kws tug tsaav tsheb yuav tsum tau paub lug moog paab koj moog lug

Vim has tas qhov nuav yog ib qho kev paab cuam sib koom caij tsheb ua ke, tug tsaav tsheb yuav nreg ob peb qho chaw thau moog rau koj lub chaw tso koj nqeg, ces qhov zoo tshaaj mas yuav tau tseg caij nyoog ntau rau ntawm txuj kev moog kuas txug hab rov lug ntawm lub chaw lug. Yog has tas koj tsi paub meej has tas yuav siv sijhawm ntau le caag rau koj txuj kev moog lug, thov nug tug tuab neeg teev caij tseg ua n tej kuas nwg paab koj thaus koj teev caij kuas puab tuaj tog koj. Koj yuav tau siv koj txuj kev "kvw yees kuas zoo tshaaj" thaus koj moog teev koj lub caij rov lug. ADA cov ntawv taw qha has ntxawg ntxawg has tas cov kev thauj moog lug tsi pub muab yaam tseem ceeb tso ua ntej vim yog yaam dlej num ntawm txuj kev thauj moog lug.

Kev Teev Npe Txais Kev Paab Cuam

Kev teev npe txais kev paab cuam yog muab tseg tsis pub tshaaj rau cov tuab neeg caij tsheb kws muaj kev moog lug txhua lub vaas thiv rau tuab lub chaw ntawm tuab lub sijhawm. RT pub rua ADA paratransit cov kev teev npe txais kev paab cuam raws li muaj chaw txaus, hab tej zag yuav muab txuj kev paab tso raws li yaam twg tseem ceeb dlua raws le pum tau. Yog tas koj xaav thov ADA paratransit txuj kev teev npe txais kev paab cuam, thov hu rua RT ntawm 916-557-4685.

Kev Paab Cuam Rua Tug Tuab Neeg Cai

Paratransit cov tuab neeg tsaav tsheb yuav coj cov tuab neeg caij tsheb mus kuas txug hab rov lug ntawm lub qhov rooj luj ntawm puab lub chaw tog tuab neeg hab paab cov tuab neeg caij tsheb nce hab nqeg lub tsheb. Cov tuab neeg tsaav tsheb yuav muab tej yaam khoom miv ntsaws ca. Cov tuab neeg caij tsheb kws xaav tau lwm yaam kev paab, xws li yuav lug tswj ob peb lub naag los yog tej pob khoom, moog nrhav ib lub chaw ua kaam nyob rau huv lub tuam tsev khu mob luj, thov tshuaj, hab lwm yaam ntxiv, yuav tsum paub has tas yuav tau coj ib tug tuab neeg saib tu tug tsi tau nrug nwg tuaj.

Tug Tuab Neeg Saib Tu Tug Tsi Taug

Ib tug tuab neeg saib tu tug tsi taug yuav paab tug tuab neeg caij tsheb txug tej yam paab nwg lub neej txhua nug, hab tej zag muab kev paab thaus caij tsheb moog lug los yog nyob rau ntawm lub chaw moog txug hov. Yog has tas koj xaav tau kev pab cuam moog lug, caij tsheb nrug rau ib tug tuab neeg saib tu tug tsi taug yog ib yaam kws peb xaav kuas muaj heev le. Ib tug tuab neeg saib tu tug tsi taug tsi taag yuav tsum them

tug nqe caij tsheb hab yuav tsum moog tog hab muab tso rua ntawm tuab lub chaw ib yaam le tug tuab neeg caij tsheb. Ib tug tuab neeg caij tsheb txuj kev xaav tau ib tug tuab neeg saib tu tug tsi taug yuav tsum tau teev npe nrog rau RT txuj kev paab cuam ADA paratransit kuas txhaj le tsim nyog muaj npe rau ntawm tug txheej txheem teev has tas saib puas tsim nyog muaj npe. Yog has tas koj tsi teev ib txuj kev xaav tau ib tug tuab neeg saib tu tug tsi taug thaus koj xub ua ntawv thov cov kev paab cuam ADA paratransit es taamsim nuav koj ho xaav tau ib tug, koj yuav tsum hu rau RT ntawm 916-557-4685 moob thov has tas kuas muab dlaim ntawv thov ib tug tuab neeg saib tu tug tsi taug xaa tuaj rua koj. Kojyuav tsum tseg chaw rau koj tug tuab neeg saib tu tug tsi tau thaus koj teev txuj kev moog lug.

Lug Ceeb Toom: Ib tug huv tsev tuab neeg los yog tug phooj ywg yog muab saib has tas yog ib tug tuab neeg nrug tug caij tsheb kws tsim nyog muaj npe, hab tsis yog ib tug tuab neeg saib tu tug tsi tau, tsis le ces saib tug huv tsev tuab neeg los yog tug phooj ywg puas tau teev npe lub sawv cev ua tug tuab neeg saib tu tug tsi taug lawm.

Cov Tuab Neeg Ua Khub

Ib tug tuab neeg ua khub yog ib tug kws caij tsheb nrug rau tug kws tsim nyog muaj npe rau ADA, tawmsis tsis pub ib tug tuab neeg saib tu tug tsi tau. Koj npaaj coj ib tug tuab neeg ua khub nrug txhua zag koj caij tsheb moog lug, ntxiv rua ib tug tuab neeg saib tu tug tsi tau. Yuav tsum tau moog tog cov tuab neeg ua khub hab muab puab tso rau ntawm tuab cov chaw nyob. Cov tuab neeg ua khub tshaaj ntxiv yuav muab teev caij tseg los tau, yog tas tseem tshuav chaw. Cov tuab neeg ua khub them tuab tug nqe caij tsheb ib yaam le tub caij tsheb tsim nyog muaj npe rau ADA. Koj yuav tsum tseg chaw rau koj tug tuab neeg saib tu tug tsi taug (nrug rua cov mivnyuas tuabsi) thaus koj teev txuj kev moog lug.

KEV MOOG

Cov Tsheb hab Cov Tsaav Tsheb

Txuj kev paab cuam ADA paratransit yog muab tuaj ntawm txoj kev siv ntau hom tsheb, tsi has cov tsheb tav xij. RT txuj kev paab cuam ADA paratransit teev txuj cai tseg lug txav txim has tas saib yuav muab cov kev paab cuam ADA paratransit coj lug dlha dlej num kws yog siv puab cov tsheb hab cov tuab neeg tsaav tsheb, los yog siv cov tuab neeg tsaav tsheb hab cov tsheb kws yog lwm lub chaw haujlwm le (muab piv txwv, cov tsheb tav xij). Koj yuav tsum caij lub tsheb kws xaa tuaj tog koj. Cov kev thov tshwj xeeb rau tej cov tsheb hab cov tuab neeg tsaav tsheb ntxawg twg yuav ua tsi tau raws le teev tseg. Yog has tas koj lub chaw thauj hab/los yog muab tso nkaag moog lug tsis tau, koj txuj kev paab cuam ADA paratransit yuav tsum tau siv txuj kev tog kag ntawm kev hab muab tso kag ntawm kev.

Lub Caij Nce Tsheb

Thaus koj hu tuaj teev tseg ua ntej koj txuj kev thauj moog lug, peb yuav muab ib lub caij nyoog 30 feeb kws hu ua "lub caij tuaj tog" kws lub tsheb yuav tuaj txug. Koj yuav tau npaaj txhij ntawm thaus pib ntawm koj "lub caij tuaj tog." Muab piv txwv, yog has tas koj tau has hum "*lub caij npaaj txhij*" yog 8:00 teev sawv ntxuv, koj lub caij 30 feeb "lub caij tuaj tog" yog 8:00 teev sawv ntxuv txug rua 8:30 teev sawv ntxuv. Koj yuav tsum tau npaaj txhij nce tsheb thaum 8:00 teev sawv ntxuv. Yog tas koj npaaj txhij tau rau thaus kws lub tsheb tuaj txug, koj yuav paab kuas txhua leej txuj kev moog lug nyob raws kuas hum caij nyoog.

Lub Tsheb Paratransit Yuav Tog Ntev Npaum Le Caag?

Thaus lub tsheb tuaj txug huv nruab nraab ntawm "lub caij tuaj tog," tub tuab neeg tsaav tsheb yuav tog tsi pub tshaaj le ntawm tsib (5) feeb. Yog has tas lub tsheb tuaj txug ua ntej ntawm "lub caij tuaj tog" pib, koj moog tau yog has tas koj npaaj txhij lawm. Yog has tas koj npaaj tsi txhij, tub tuag neeg tsaav tsheb yuav tog txug txij koj "lub caij tuaj tog" pib ces ntxiv tsib (5) feem ntxiv.

Es Yog Has Tas Lub Tsheb Thauj Kuv Tuaj Lig Ne?

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Yog has tas koj lub tsheb thauj tsis tau tuaj txug huv nruab nraab ntawm **30 feeb** tom qaab koj lub "*caij npaaj txhij*," hu rua 916-429-2009 hab noog cov lug taw qha tom qaab koj ntaus xuv tooj moob kuas cuag lub tsheb yog. Ib tug tuab neeg paab txheej tsheb yuav qha koj has tas koj lub tsheb thauj nyob rau qhov twg lawm.

Kev Ncua Tseg Txuj Kev Thauj

TugXuv Tooj Ncua Tseg yog qheb 24 xooob moos. Qhov kev ceeb toom kws ncua caij teev tseg tuaj thauj. Yog has tas koj lub tsheb thauj tsis tau tuaj txug huv nruab nraab ntawm 30 feeb tom qaab koj lub "*caij npaaj txhij*," hu rua 916-429-2009 hab noog cov lug taw qha tom qaab koj ntaus xuv tooj moob kuas cuag lub tsheb yog. Kev ceeb toom kws luv dlua kws tsis muaj ib co lug tseem ceeb txaus yuav raug kev tu ncua kev paab cuam.

Kev Txwv Kuas Tsis Muaj Qhov Tsi Pum Tuaj

Nwg yog RT lub homphaj taag moog le yuav lub txuas nrug cov tuab neeg caij tsheb hab muab txuj kev thauj moog lub rau raws le tau teev tseg. Thaus cov tuab neeg caij tsheb tsi ncau qhov tsawg tshaaj yog ob (2) xooob moos ua ntej los yog tsi khoom nce tsheb le ntawm tsib (5) feeb, txhais tau has has yog ib qho "tsi pum tuaj."

Cov tuab neeg caij tsheb txwv tau kuas tsis muaj qhov tsi pum tuaj thaus kws puab:

- Rov saib dlua cov nub tim, cov sijhawm hab chaw nyob nrug ib tug tuab neeg teev caij tseg ua ntej kuas puab paub meem tas cov ntsab lub yeej yog
- Hu rau txu kev paab cuam RT kuas puab muab cov kev thauj moog lug ncuai sai le sai tau yog tas yuav tsi moog lawm
- Qhov tsawg tshaaj yog muab ncuai ob (2) xooob moos ua ntej ntawm lub caij teev tseg tuaj tog
- Yeej npaaj tau txhij nce tsheb pib thaus "lub caij tuaj tog" hab ua ntej ntawm tsib (5) feeb tom qaab lub tsheb tuaj txug

Thaus muaj tej yaam tshwm sim kws tug tuab neeg caij tsheb tswj kaav tsi tau lawm, muab xaam tsi tau has tas yog tsi tuaj.

Cov Nqe Caij Tsheb ADA Paratransit

Nyaj Ntsuab	\$5.00 (kev moob nkaus xwb)
Dlaim Npaav Caij Txhua Hli	\$125.00

Nrug rua qhov kws tsi muab xaam sau toj nuav, txhua zag caij tsheb moog lug yog **\$5.00**. Tsi taag yuav them nqe caij tsheb rau ib tug tuab neeg saib tu tug tsi taug. Taag nrho lwm cov qhua kws moog ua ke nrug yuav tsum tau them tug nqe kws raws le. Cov tuab neeg tsaav tsheb (nrug rua cov tsaav tsheb tav xij) yuav tsum sau cov nqe caij tsheb thaus kws nce tsheb, ces thov npaaj cov nqe tsheb kuas txwm ua ntej nce tsheb. Tug tuab neeg tsaav tsheb ntxiv tsi tau nyaj rov lug. Yog xav yuav cov ntawv txu nqe caij tsheb los yog ADA paratransit ib dlaim npaav caij tsheb, xaa ib lub naab ntawv them nqe tuaj nrug nrauu ib dlaim tshev sau los yog tshev yuav them tuaj rua Paratransit, Inc., P.O. Box 231100, Sacramento, CA 95823-0401. **Lub Ceeb Toom: Cov nqe caij tsheb yuav raug muab hloov yaam kws tsi ceeb toom qha paub.**

Nce Tsheb Siv Lub Caav Nqaa Cov Tsi Taug

ADA paratransit cov tsheb thauj moog lug yeej muaj cov khoom paab nqaa hab yuav muaj kev ua paab cov khoom nqaa tuab neeg tsi taug kws yog tsim los paab cov tuab neeg kws muaj tej yaam ua rau nwg tsi taug, xws le cov luab thawb kws muaj peb (3) los yog tshaaj hov lub lug hab yog cov kws siv tau huv tsev hab cov paas nreg, cov paas txheem and cov hlau npaaj txheem lub cev, yog has tas cov khoom paab nuav muab tso tau ruaj chaw hab tsi thaiv txuj kev moog los yog thaiv lwm tug tuab neeg kev, hab yog has tas yeej hum zoo nyaab xeeb rau ntawm qhov chaw thauj khoom thiab lub them kws ntsuag hum. Qhov sib tshaaj kws lub khoom nqaa tau thaus nyob rua yog 600 phaus. Qhov sib tshaaj kws lub them ntsuag hum yog 30 ntiv hab 48 ntiv teg. RT yuav tsi thauj tau cov khoom paab nqaa kws tshaaj cov kev teev tseg sau toj nuav kws yog US Access Board tau muab teev tseg. Yog has tas koj siv ib lub luab nyob kws siv fais fab los yog ib lub maus taus miv, RT yuav teev meej has tas koj hab

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lub luab nyob nyaav le caag, hab qhov dlaav hab ntev ntawm lub luab yog le caag. Yog has tas koj qhov nyaav nyob rau huv lub luab nyob tshaaj qhov kws lub khoom nqaa tau, RT yuav paab tau koj ntawm lwm txuj kev nce tsheb, yog ua raws le cov kev ntsuag kev nyaab xeeb hab tug txheej txheem pum zoo le caag.

Yog has tas koj hloov koj lub khoom thauj los yog koj lub khoom thauj puag lawm hab koj xav tau kev siv ib lub khoom thauj txawv, koj yuav tsum tiv tauj RT ntawm (916) 557-4685 tuaj qha txug lub khoom thauj hov, ua ntej koj teem caij kev tuaj thauj moog lug. Tej zag RT yuav tsum kuas lub khoom thauj tshab hov raug muab ntsuag hab muaj luj nrug koj nyob rua huv ua ntej koj siv tau rau ntawm paratransit txuj kev paab thauj moog lug. Yeej yuav tsum zoo tuab yaam rua taag nrho cov tuab neeg saib tu tug tsi taug, cov qhua hab cov tuab neeg ua khub kws siv cov luab nyob los yog lwm lub khoom thauj tuaj neeg kws koj nrug ua ke thaus koj muaj ib qho kev moog lug. Yog has tas RT lub chaw paab cuam ADA paratransit pum tau has tas lub khoom paab nqaa yuav nqaa tsi tau koj nyob nrug rua huv koj lub luab nyob vim has tas ntawm qhov nyaav, tej zag RT yuav tsum kuas muab qhov nyaav coj lub teev meej ntawm RT Cov Kev Paab Cuam Siv (RT Accessible Services) lub chaw ua kaam.

- Taag nrho cov tuab neeg tsaav tsheb tau kev cob qha los tsaav lub khoom paab nqaa hab yuav muaj tso kuas ruaj tom qaab koj nce tsheb. Hab tug tuab neeg tsaav tsheb yuav tau muab ib txug hlua sa nce tsheb siv lug khi kuas paub meej tas muaj kev nyaab xeeb thaus nyob huv lub tsheb
- Kev nce tsheb thaus sawv ntsug rua sau lub khoom paab nqaa los tau, tawmsis tsi pum zoo kuas ua le
- Kev nce tsheb siv lub caav nqaa cov tsi taug kws tsi yog ib lub luab nyob, xws le tug hlau paab txheem kws muaj lub rooj nyob, tsis pub siv.

Cov Khoom Siv Paab Txuas Sav

Koj coj tau lub tshuab paab ua paa, cov khoom ua paa hab/los yog lwm cov khoom pab txhawb txuj sa los tau tsuav yog nws tsis yuam cov cai los yog kev cai tswj kws ntsig txug txuj kev thauj khoom phem.

Cov Naab Nqaa Nrug Tau

Vim has tas tsis muaj chaw txaus, cov tuag neeg caij tsheb tsuas pub nqaa peb (3) lub naag miv rau huv lub tsheb kws puab tswj saib tau yam kws tsis tau thov kev paab cuam lug ntawm tub tuab neeg tsaav tsheb. Peb yaam khoom kws nqaa tau nrug yuav tsum hum rau ntawm ib lub chaw tsis yog ntawm hauv caug ces saib tso puas tau rau ntawm koj ib cheeb tsaam. Yog has tas koj nqaa tshaaj peb (3) lub naab miv, koj yuav xaiv has tas saib koj yuav nce tsheb nrog peb lub neeg xwb hab nrhav lwm txuj kev thauj nqaa cov khoom seem, los yog tsis caij tsheb moog. Yog has tas koj moog nrug ib tug tuab neeg ua khub, tub tuab neeg ua khub tau kev tso cai nqaa peb lub naag

miv nrug. Ib tug tuab neeg saib tu tug tsi taug yuav tsi pub nwg nqaa ib co pob khoom ntxiv lawm.

Kev Thauj Cov Mivnyuas

Cov mivnyuas kws moog nrug ua khub los yog cov tuab neeg saib tu tug tsi taug, kws tsis tau muaj nub nyoog yim xyoo los yog tsis tau sab txug 4 feet cuaj ntiv teg, yuav tsum tau ua raws txuj cai lug moog siv lub rooj nyob kuas nyaab xeeb los yog lawm txuj kev khi kuas ruaj khov. Koj muaj kev feem xyuas los muab cov khoom nyaab xeeb hab nrhav kev khi kuas ruaj hab tug mivnyuas nyob huv cov tsheb paratransit.

Kev Thauj Cov Tsaj Paab Tuab Neeg

Koj yuav moog lug nrug ib tug tsaj paab taw kev xws le ib tug dlev coj ke los yog ib tug khub dlev los tau. Txuj kev siv ib tug tsaj paab taw kev yuav tsum tau muab teev npe tseg thaus lub sijhawm koj ntsuag txug txuj kev puas tsim nyog muaj npe. Thov qha rua tug tuab neeg teem caij tseg ua ntej thaus koj teem cov kev moog lug kws koj yuav moog lug nrug ib tug tsaj taw kev. Cov tsaj yug miv aiv hab lwm cov tsaj kws tsis yog tsaj taw kev coj tau rau huv paratransit cov tsheb yog has has muab tso ruaj khov rau cov nkuaj los yog cov thawv thauj nkaus xwb. Koj muaj kev feem xyuas lug muab cov khoom tso kuas nyaab xeeb hab nrhav kev khi kuas ruaj rua huv cov tsheb paratransit. Yuav tsi pub cov tuab neeg tsaav tsheb paab nqaa tug tsaj lub thawv/lub nkuaj ntim tsaj.

Kev Khoom Poob hab Nrhav Tau

RT tsi muaj kev feem xyuam rau tej yaam khoom muab ua poob los yog puag ntsoog. Yog tas koj tseg ib yaam khoom rua huv ib lub tsheb, hu rua RT lub chaw muab kev paab cuam ntawm 916-429-2009 los yog RT ntawm 916-557-4685. Yog tas nrhav tau yaam khoom lawm, puab yuav hu xuv tooj tuaj tiv tauj koj tuaj teev kev moog khaws yaam khoom. Taag nrog cov khoom poob hab rov rhav tau yuav pov tseg tom qaab 30 nub.

TUG TUAB NEEG CAIJ TSHEJ COV KEV FEEM XYUAM

Cov tuab neeg caij tsheb yuav tsum ua raws le cov kev cai tswj hab cov kev feem xyuam:

- Txwv tsi pub haus luam yeeb rau hauv cov tsheb, hab txwv tsi pub ntawm le 40 feet ntawm lub tsheb
- Cov nam txiv yuav tsum tswj cov mivnyuas
- Npaaj nyaj ntsuab kuas txwm (nyaj ntsuab, cov ntawv txuj nqe los yog ib dlaim npaav caij txhua hli) thaus koj nce tsheb. Cov Tsheb hab Cov Tsaav Tsheb do not make change, or accept checks or credit cards

- Cov tuab neeg caij tsheb yuav tsum sa siv huv cov tsheb
- Tsis txhob thaab tug tuab neeg tsaav tsheb thaus kws lub tsheb tseem txaav moog
- Pub siv cov khoom noog nkauj kws muaj lub khwb pob ntseg tsuas yog has tas kuas lwm tug tuab neeg tsi nov lub suab nrov
- Tswj kuas yug tug kheej lub cev huv si raws li tsim nyog tau
- Naav khaub dluab kuas hum, nrug rau tsho hab khau (los yog tej yaam looj txhais ko taw), yuav tsum tau ua raws le nyob rua huv lub tsheb
- Bring a Tub Tuab Neeg Saib Tu Tug Tsi Taug, if needed
- Tsi txhob txwm ca le tsi kaam them tug nqe caij tsheb
- Tsi pub noj khoom los yog haus dlej huv lub tsheb, tsis le ces saib puas yuav tsum ua raws le tej lub has txug kev noj qaab haus huv pub le caag
- Tsi pub plhw cov dlev taw kev los yog lwm tug tsaj coj ke yog tas tsis tau kev tso cai lug ntawm tug tswv
- Tsi pub caij tsheb yog tas tau dlej caw log yog yeeb tshuaj
- Tsi pub muaj kev tsim txog raug mob rau lwm tug tuab neeg caij tsheb los yog tug tuab neeg tsaav tsheb
- Cov khoom paab nqaa hab cov luab nyob yuav tsum huv si hab dlha zoo

TUG TUAB NEEG TSAAV TSHEB COV KEV FEEM XYUAM

Cov tuab neeg tsaav tsheb yuav muaj kev saib taug koj yaam kws muaj kev luag ntxhi hab tsim nuj thaus puab coj koj moog rua hab rov lug ntawm lub qhov rooj luj (lub qhov rooj luj yog lub kws xaam tas yog lub moog rua ntawm ib lub tuam tsev khu mob, cov tsev nyob muaj ntau chaav, hab lwm yaam ntxiv) ntawm cov chaw tuaj tog koj hab paab koj nce hab nqeg lub tsheb. Puab muab cov khoom miv tso ca, siv teg thawb lub luab nyob, qha kev los yog paab taw kev moog, tawmsis yog tas koj xaav tau lwm yaam kev paab, xws le muab koj rhu tawm ntawm ib lub tuam chaw tu mob, muab tshuaj, tswj saib ob peb lub naab los yog pob khoom nqaa nrug, hab lwm yaam ntxiv, thov coj ib tug tua neeg saib tu tug tsi tau nrug koj tuaj.

Cov tuab neeg tsaav tsehb yuav tsi pub lug:

- Siv, thawb los yog nqaa koj lub khoom paab nqaa kws yog siv fais fab
- Muab cov tuab neeg caij tsheb txaav ntawm cov luab nyob moog rua cov rooj nyob huv lub tsheb
- Nqaa los yog txhawb cov tuab neeg caij tsheb
- Hlaa cov kev huv zej zog
- Nqaa tej pob khoom hab lwm yaam khoom
- Nrhav kev khi mivnyuas kuas ruaj khov rua huv lub tsheb log yog cov mivnyuas rua huv tej khoom le hov

KEV NCUA KEV PAAB CUAM

Kev Ncu a Kev Paab Cuam Vim Yog Tsi Moog Raws Cov Kev Moog Lug, Cov Kev Tsi Tuaj hab Kev Tuaj Lig

Pheej tsismoog cov kev moog lug yog **muab xaam** *has tas yuav tsi tau lawm*thaus kws ib tug tuab neeg tau teem tseg ua ntej **xyaa (7) los yog ntau dlua txuj kev moog lug nawm ib lub hlis twg kws nwg tsi tuaj hab/los yog tuaj lig le ntawm 40 feem pua zag los yog tshaaj ntawm cov kev moog lug kws nwg tau teem tseg ua ntej**. Qhov nuav muab xaam has tas yog ib *tug qauv los yog txuj kev xyum tau* ntawm cov kev moog lug kws nwg tsi tuaj h ab yog ib qho kev yuam cai n tawm peb txuj cai Ncu a Kev Thauj Moog Lug Tsi Tuaj/Tuaj Lig (No-Show/Late Cancellation policy.) Thaus koj "tsi tuaj" rau thawj zag ntawm ib qho kev moog lug, **taag nrho cov kev thauj moog lug tom qaab hov rau nub yuav tau muab ncu a hlo**. Nwg yog tug tuab neeg caij tsheb lub feem xyuam lug ncu a tseg cov kev moog lug (kev paab cuam) kws nwg tsi siv lawm.

Ib qho **kev tsi tuaj** tshwm sim tuaj thaus tug tuab neeg tsaav tsheb tuaj tog ntawm ib lub chaw ua ntej lub caij tog 30 feeb, tog le qhov kwv yuav tsum tau tog tsib (5) feeb ces tug tuab neeg caij tsheb tsi nce lub tsheb. **Yog has tas ib tug tuab neeg caij tsheb "tsi tuaj" thawj zag ntawm nwg qhov kev moog lug, cov kev moog lug tom qaab hov yuav tau muab ncu a hlo hab tej zag yuav raug kev ntsuag has tas yog "tsi tuaj" yog tas tsi muab ncu a raws le txuj cai tswj nuav.**

Ib qho **kev ncu a has tas yog tuaj lig** yuav tshwm sim tuaj thaus ib tug tuab neeg caij tsheb ncu a ib txuj kev moog lug kws luv tshaaj le ob (2) xooob moos ua ntej txuj kev moog lug kws tau muab teem tseg ua ntej.

Cov tuab neeg caij tsheb kws muaj ntau zag kws puab tsi tuaj ntawm cov kev moog lug yuav raug muab khuam tseg tsi pub siv txuj kev caij rua ntawm ib lub caij kwm tsim nyog. Cov kev yuam cai ntau zag ntawm RT Txuj Cai Tsi Tuaj yuav ua rua lub sijhawm muab kuam tseg tsi pub siv txuj kev caij rau ib zag twg. Tawmsis, cov kev muab khuam tseg tsi pub caij yuav tsi muab yuam rau tej lub caij kws yug yeej tswj tsi tau kag le lawm. Cov kev piv txawm ntawm tej yaam tshwm sim kws koj yeej tswj tsi tau lawm yog:

- Ib qho kev xwm txheej ceev kws tshwm taamsim
- Ib qho kev mob kws yuav tsi zoo zuj zug kws tshwm sim taamsim
- Hu tsi tau moog ncu a txuj kev thauj moog lug
- Lub tsheb tuaj thauj tuaj lig
- Ib qho kev cwj pwm cuam tshuaj vim yog lug ntawm ib qho kev tsi taug

Ntxiv moog, txuj kev teev npe txais kev paab cuam yuav tau muab ncu rau ib tug tuab neeg caij tsheb kws tau muab khuam tseg tsi pub siv txuj kev caij nyob rau RT Txuj Cai Tsi Tuaj. Cov tuab neeg caij tsheb kws tau txuj kev ncu caij tsheb lawm yuav tsum tau thov dluab kuas muab rov xaam ib txuj kev teev npe tshab. Txuj kev thov teev npe txais kev paab cuam yuav tsi muab lug xaam txug txij plaub (4) lub hlis tom qaab lub caij xaus qhov kev muab khuam tseg tsi pub caij.

Kev Ncu Kev Paab Cuam Vim Yog Muaj Cwj Pwm Phem los yog Cuam Tshuam Lwm Tug

Yuav tsi kaam txuj kev paab cuam ntev loo los yog taag moog le rau cov tuab neeg caij tsheb kws muaj kev ua phem, muaj kev cuam tshuam lwm tug phem heev, los yog ua tej yaam yuam cai rau lwm tug tuab neeg caij tsheb los yog cov tuag neeg ua num rau ADA lub chaw paab cuam. Cov kev coj tug cwj pwm yog muaj nrug, tawmsis tsis pub tshaaj rua cov: kev hem los yog kev ntshai raug ntaus los yog has lug phem tsim txom tuab neeg; kev thaab tuab neeg yam kws yuam cai, nrug rua tej lug kws tsis tso cai has tau, tej cwj pwm kws tsis yog siv lub ncauj has, los yog siv lub cev ua kev sib dleev los yog kev has lub saib tsi taug vim yog haiv tuab neeg txawv; kev siv khoom huv lub tsheb yaam kws tsis tau kev tso cai; pheej yuav cov cai tswj huv lub tsheb, tsis has haus luam yeeb huv lub tsheb, noj khoom los yog haus dlej kws tsis yog muaj kev mob nkeeg, los yog muab tej khoom ua puag ntsoog.

Cov Kuaj Ruam Ntawm Tug Txheej Txheem Khuam Tseg Tsi Pub Caij

Koj yuav tau txais ib txuj hauv kev los pav qha has tas vim le caag ib qho teeb meem ho tshwm sim tuaj le caag.

Cov tuag neeg cai tsheb kws yuam RT Txuj Caj Tsi Tuaj yuav tau txais ib dlaim ntawv ceeb toom txug kev muab khuam tseg tsi pub cai rau ib zag kev moog lug kws nwg tsi tuaj los yog ncau kev tuaj lig hab txuj (cov) kev has tas yog vim le caag txhaj le muab khuam tseg tsi pub caij. Dlaim ntawv ceeb toom nuav yuav qha rau tug tuab neeg caij tsheb txug cov nub tim ntawm txuj kev muab khuam tseg tsi pub caij kws ib hab xaus, hab raws le lub nub tim kws tug tuab neeg caij tsheb tau peib siv ADA paratransit cov keev paab cuam dlua. Hab koj yuav tau txais ib dlaim ntawv sau cov qha rau txuj kev thov thim lug rau koj qhov kev muab khuam tseg tsi pub caij, yog has tas koj xav thov thim lug rau txuj kev txav txim muab koj khuam tseg tsi pub caij.

MUAB COV NTSAB LUG HAS TXUG KEV TSIM NYOG MUAJ NPE HLOOV TSHAB LE CAAG

Thov hu ra RT Cov Kev Paab Nkaag Tuaj Siv lub chaw tswj haujlwm ntawm 916-557-4685 yog has tas muaj ib qho kev hloov nyob rau cov nraag qaab nuav:

- Koj lub chaw nyob los yog tug xuv tooj
- Tug tuab neeg tiv tauj thaum muaj xwm txheej ceev lub npe los yog tug xuv tooj

- Hom khoom siv paab nqaa kws koj siv, nrug rua qhov nyaav le caag thaus koj nyob rua huv hab ntsuab ntev hab dlaav le caag
- Koj lub nrog cev los yog paaj hlwb zoo le caag
- Koj txuj kev xaav tau tug tuab neeg saib tu tug tsi taug
- Koj txuj kev teev npe txais kev paab cuam

Thaus ib tug tuab neeg tau teev npe has tas nwg tsim nyog muaj npe rua ADA paratransit cov kev paab cuam thauj moog lug hab nwg tsi siv txuj kev paab cuam le ntawm 12 lub hlis sib law lag, nwg yuav raug muab xaam has tas nwg yog ib tug "tsi siv" kev paab ces nwg cov ntaub ntawv yuav muab "khaws tseg ca." Yog has tas ib tug tuab neeg kws teem caij tseg ua ntej qha koj has tas koj yog ib tug tsi siv kev paab cuam, koj yuav raug noog kuas koj tiv tauj RT ntawm 916-557-4685 yog tas koj xaav tau ib co ntsab lug ntxiv.

KEV PAAB CUAM ADA PARATRANSIT COV LUG TSI TXAUS SAB HAB COV LUG QHUAS

RT yeej muab koj cov kev xaam le caag saib rau nqe hab tog txais taag nrho cov lug qhuas, cov lug tsi txaus sab txug ADA paratransit puab cov kev paab cuam. Yog yuav xaa ib co lug sau cev lug tuaj: Sacramento Regional Transit District, Accessible Services Department, P.O. Box 2110, Sacramento CA 95812-2110, los yog hu rua 916-557-4685, sai le sai tau yog tias muaj ib yaam zoo los yog phem tau tshwm sim tuaj. Thov muab cov ntsab lug xws le: Leej twg? Dlaab tsi? Qhov twg? Thaus twg? Vim le caag? RT yuav ua haujlwm ntxawg lug dlaws tug tuab neeg caij tshwb cov kev txhawb xeeb hab muab cov kev tshwm zoo qha tawm.

COV KEV PAAB CUAM MOOG LUG KWS TXAAV TSI TAU (TSHEB NPAAV RT HAB TSHEB NQAAJ HLAU SIB)

Tej Yaam Tseem Ceegb Ntawm Cov Kev Paab Cuam hab Kev Nkaag Moog Siv
 RT muab hlo taag nrho cov kev paab cuaj ntawm cov kev kws txaaiv tsi tau rua ib cheeb tsaam huv lub nroog Sacramento. RT xaav kuas cov quas laug hab cov tuab neeg kws muaj tej yaam tsi taug siv txuj kev ywj pheej hab kev ywj sab kws tau muab lug ntawm txuj kev siv npaav hab tsheb nqaaj hlau thauj moog lug, kws tau muab cov kev paab cuam hab kev paab nkaag moog siv nraag qaab nuav:

- Txu tug nqe caij rau cov quas laug hab cov tuab neeg kws muaj yaam mob lub cev tsi taug
- Muaj tej yaam ua suab rau ntawm cov tshuab yuav pib caij tsheb nqaaj hlau sib
- Kev npaaj moog lug

- Cov kev tshaaj tawm cov chaw nreg kws has lug taus maus tiv kws muaj tej qhov chaw hloov tsheb ntawm tej kev tshuam luj tseem ceeb, hab cov kev tshaaj tawm ntawm cov tuab neeg tsaav tsheb txug tej qhov chaw thov nreg lug paab cov tuab neeg caij tshej xaam has tas puab nyob rau qhov twg lawm
- Muab cov rooj zoo rau cov tuab neeg caij tsheb nyob kws muaj teeb meem sawv ntsug tsi tau ntej thaus lub tsheb tseem moog
- Cov npaav kws muaj tug ntaiv nce los yog muaj tej yaam paab txhu caug lug paab cov tuab neeg caij tsheb kws siv cov luab nyob hab lwm yaam khoom paab nqa los yog cov kws muaj teeb meem nce hab nqeg cov ntaiv npaav
- Muaj cov chaw teev tseg rua cov luab nyob huv cov tsheb npaav
- Cov ntaiv nce nawm feem ntau cov chaw nreg tsheb lug paab cov tuab neeg caij tsheb kws muaj teeb meem nce ntaiv
- Kev siv Braille rua cov tsi pum kev hab cov paib kws ua cov tsaj ntawv sawv rua ntawm cov chaw nreg tseb nqaaj hlau sib lug paab cov tuab neeg dlig muag hab cov tuab neeg caij tsheb kws tsi pum kev zoo
- Cov phaj kws ceeb toom qha tas yuav tshwm sim dlaabtsi nyob rua ntawm cov chaw nreg tsheb nqaaj hlau lug paab cov dlig muag hab cov tuab neeg caij tsheb kws tsi pum kev zoo ntawm txuj kev tshawb nrhav kev moog lug

RT ADA PARATRANSIT DLAIM NTAWV TEEV MEEM

916-557-4685 los yog TDD 916-557-4686 (rau cov tsi nov lug zoo)

COV XUV TOOJ TSEEM CEEB (Tug Area Code yog 916)

ADA Cov Kev Paab Kev Tsi Txuas Sab Thauj Moog Lug:	916-557-4685
ADA Cov Kev Teev Tseg Kev Thauj Moog Lug Ua Ntej:	916-429-2744 los yog 800-956-6776
ADA Kev Ncuu Tseg Thauj Moog Lug:	916-429-2009 (tug lej txuas 2)
Yog Tas Lub Tsheb Thauj Koj Tuaj Lig Lawm:	916-429-2009 (tug lej txuas 3)
Yog Tas Koj Khuam Kev Tuaj Lig Lawm:	916-429-2009 (tug lej txuas 3)

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Tsheb Npaav RT, Kev Tsheb Nqaaj Hlau Sib hab Cov Ntsab Lug Ntawm ADA Kev Paab Cuam Thauj Moog Lug:

www.sacrt.com or 916-321-BUSS (2877)