

October 2008 FY 09 - Key Performance Report

Management Notes:

Reported expenditures through October are under budget by \$355 thousand. The current expenditure amount is understated and will be adjusted to reflect an additional \$300 thousand in savings from the change to the District's pension amortization schedule. The District's operating budget with respect to fare revenue has been adjusted to reflect the higher assumption that the Board approved in October. Operating revenue is below budget by \$122 thousand with a total operating deficit of \$863 thousand fiscal year-to-date. The current operating revenue numbers do not include a pending CNG tax credit estimated at \$500 thousand, this amount combined with the change in the pension amortization schedule will result in a balanced budget year-to-date.

- For the second consecutive month, RT's fare revenue is above \$2.6 million. The goal for farebox recovery has been adjusted and increased from a goal of 21.1% to 23.9% as a result of the higher fare revenue assumption in the amended budget. October's fare recovery ratio is at 24% surpassing the intended goal by .10% and is 3.6% higher year-to-date compared to FY 2008.
- In spite of the dramatic fall in gas prices (October 2008 gas prices fell from \$3.60 to \$2.60), RT's system wide ridership for the month of October marked a 14.6% jump from a year earlier. Rail ridership continues to see increases at 19.3% and despite a 5% bus service reduction implemented in January 2008, bus ridership is 10.3% higher compared to the same time last year.
- The District's cost per passenger for both bus and rail service for the month of October are well below budgeted levels. Due to higher ridership year-to-date the District has adjusted the cost per passenger goal and decreased it from \$5.37 to \$5.30 for bus and from \$3.02 to \$2.97 for rail.
- RT's other cost factors (cost per hour/cost per mile) continue to trend positive (below expectations).
- In October, light rail productivity came in slightly below RT's goal and bus productivity exceeded the District's goal by more than 12% for the second consecutive month. In FY 2008 the District's light rail productivity level was set at 70 passengers per revenue hour and has been raised 17% for FY 2009 to 82 passengers per revenue hour.
- In the month of October, both rail and bus service surpassed the District's performance goals for mean distance between failures. Rail service was reported at over 21,000 miles between service calls and bus service was reported at over 25,000 miles between service calls.
- RT's bus service on-time performance report is slightly above the District's goal.
- Completed trips for both rail and bus continue to meet our very high standard.
- The District continues to monitor security statistics from RT Police Services and RT's Customer Advocacy Department. Ridership continues to steadily increase and the percentage of passengers inspected in the month of October is slightly over 12%.
- Employee availability indicates improvement with the District gaining over half a day per employee.



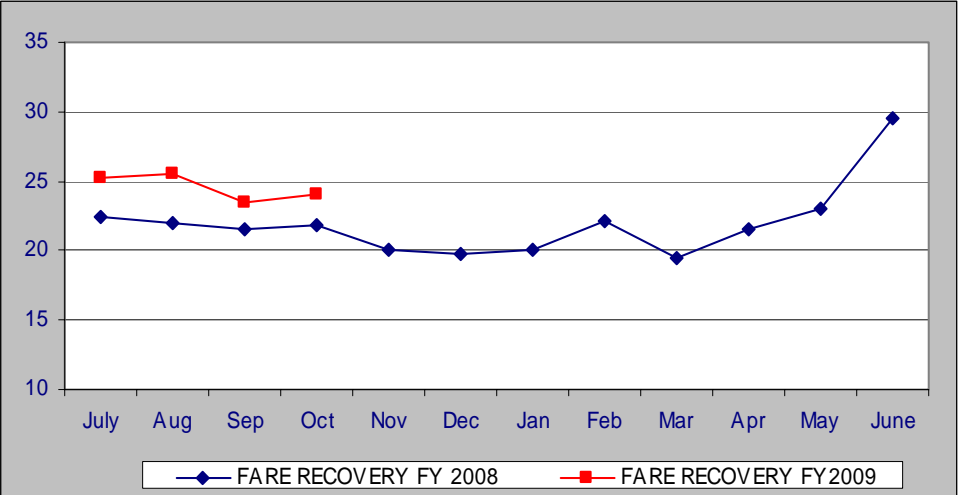
Operating Budget

Year-to-date expenses exceed revenues by \$863 thousand and total revenues are above budget by \$122 thousand and operating costs are below budget by \$355 thousand.

In 000's Categories	October 2008			FY 2009 YTD		
	Actual	Budget	Variance	Actual	Budget	Variance
<u>Income</u>						
Fare Revenue	\$ 2,688	\$ 2,732	\$ (44)	\$ 11,040	\$ 10,930	\$ 110
Contracted Services	394	395	(1)	1,575	1,581	(6)
Other Income	148	322	(174)	817	1,286	(469)
Carryover	405	405	-	1,620	1,620	-
Local Subsidy	4,479	6,336	(1,857)	25,831	25,344	487
Federal Subsidy	1,902	1,902	-	7,607	7,607	-
Total	10,016	12,092	(2,076)	48,490	48,368	122
<u>Expenses</u>						
Labor/Fringes	7,776	7,833	57	30,863	31,334	471
Services	2,181	2,165	(16)	8,561	8,661	100
Supplies	906	883	(23)	3,691	3,531	(160)
Utilities	414	466	52	2,173	1,864	(309)
Insurance/Liability	841	845	4	3,379	3,382	3
Other Expenses	131	234	103	686	936	250
Total	\$ 12,249	\$ 12,426	\$ 177	\$ 49,353	\$ 49,708	\$ 355
Net Operating Surplus (Deficit)	\$ (2,233)			\$ (863)		
Unfunded Capital Projects				-		
Total Fiscal Result				\$ (863)		

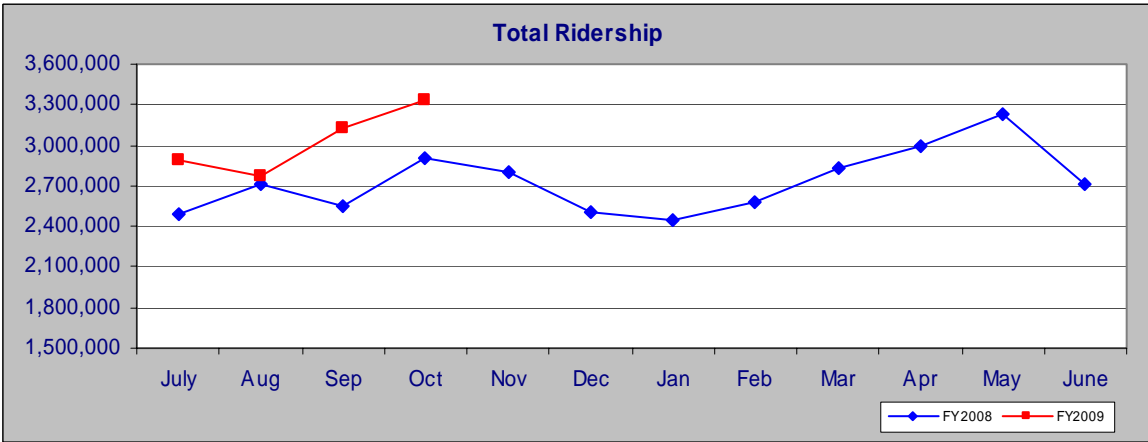
Fare Recovery Ratio

Compared to October 2007 the fare recovery ratio for October 2008 increased by 2.1%.



	OCTOBER	GOAL	VARIANCE	YTD
FY2009				
Total Fare Recovery	24.0%	23.9%	.10%	24.4%
FY2008				
Total Fare Recovery	21.9%	20.6%	1.3%	20.8%
Variance	2.1%	3.3%		3.6%

	NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
Total Fare Recovery	20.0%	19.7%	20.0%	22.2%	19.5%	21.5%	23.0%	29.5%	25.3%	25.5%	23.5%	24.0%
Bus Fare Recovery									19.5%	20.3%	19.7%	19.4%
Light Rail Fare Recovery									34.9%	34.3%	29.8%	32.2%



Total Ridership

Compared to October 2007, total combined bus and rail ridership for October 2008 increased 14.6%.

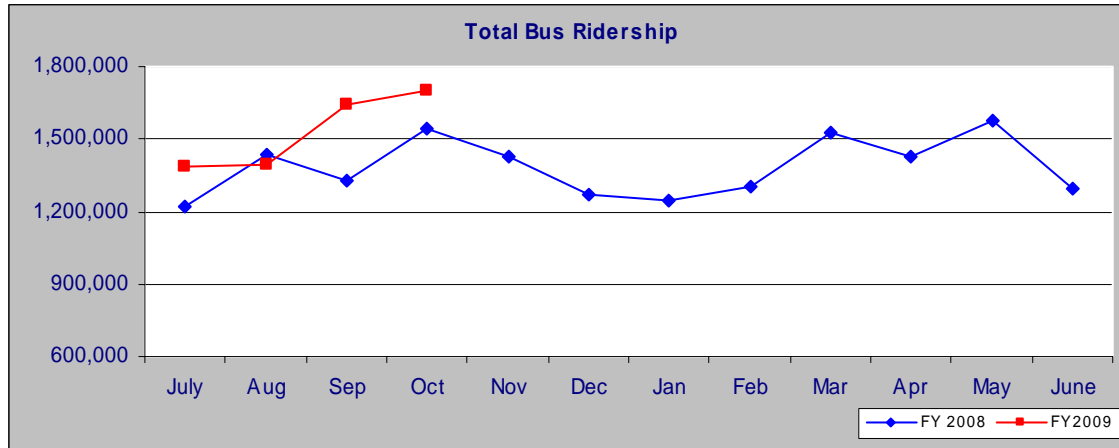
	OCTOBER	YTD
FY2009		
Total Ridership	3,328,800	12,134,000
FY2008		
Total Ridership	2,905,600	10,658,200
Variance	14.56%	13.84%

NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
2,795,700	2,507,100	2,451,100	2,573,300	2,833,500	2,991,000	3,236,200	2,716,100	2,892,900	2,778,400	3,133,900	3,328,800

Bus Ridership

Compared to October 2007, total bus ridership for October 2008 increased 10.3%.

	OCTOBER	YTD
FY2009 Bus Ridership	1,701,800	6,127,100
FY2008 Bus Ridership	1,542,200	5,534,700
Variance	10.3%	10.7%

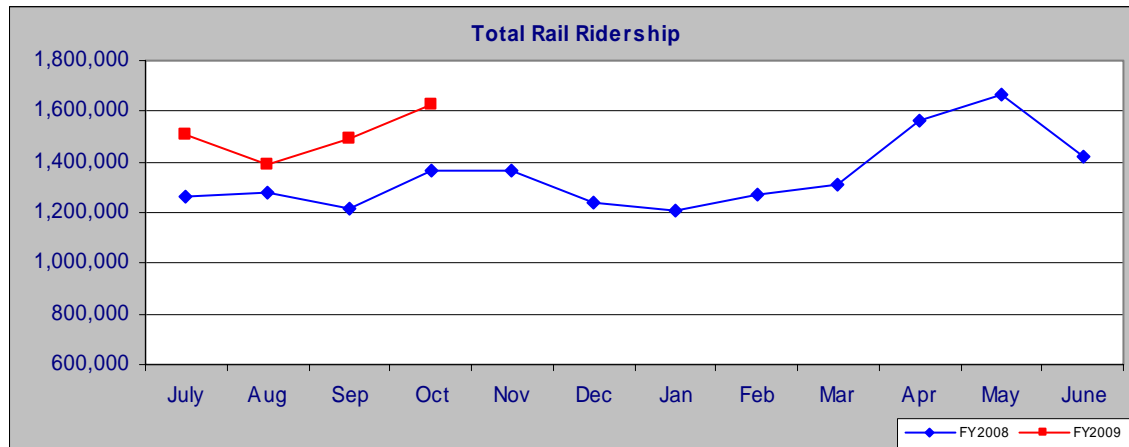


NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
1,427,800	1,268,500	1,245,800	1,305,900	1,524,300	1,429,400	1,575,700	1,295,700	1,388,300	1,392,000	1,645,000	1,701,800

Light Rail Ridership

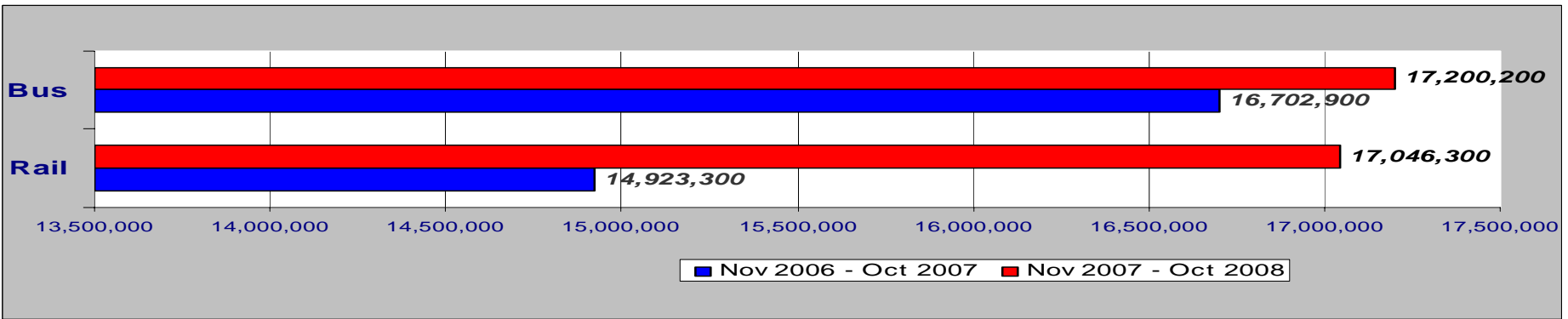
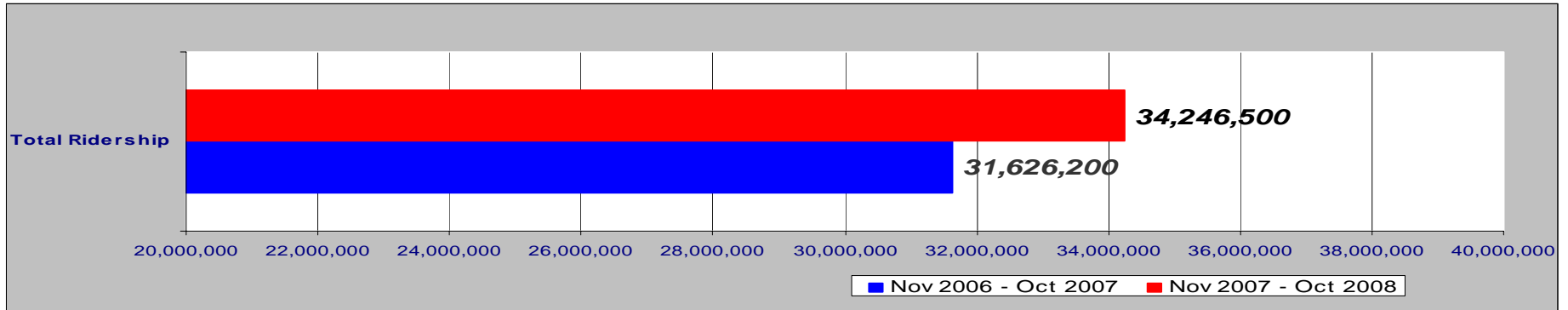
Compared to October 2007, total rail ridership for October 2008 increased 19.3%.

	OCTOBER	YTD
FY2009 Rail Ridership	1,627,000	6,006,900
FY2008 Rail Ridership	1,363,400	5,123,500
Variance	19.33%	17.24%



NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
1,367,900	1,238,600	1,205,300	1,267,400	1,309,200	1,561,600	1,669,000	1,420,400	1,504,600	1,386,400	1,488,900	1,627,000

Rolling Year Ridership Totals



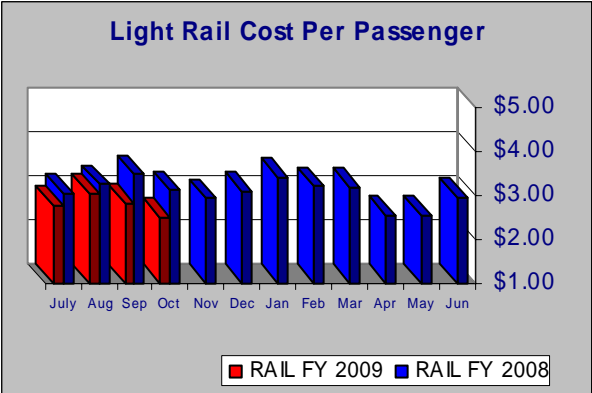
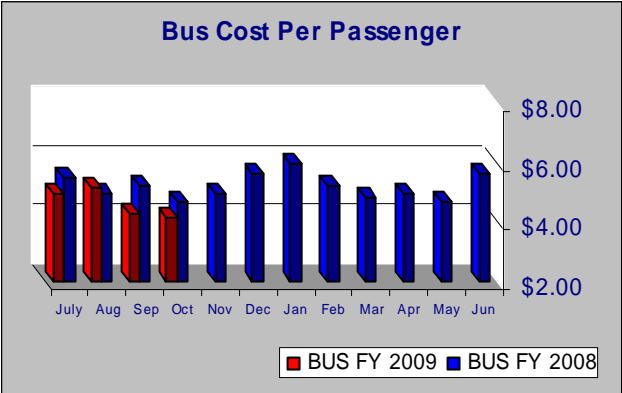
NOV 2007 – OCT 2008
Total Ridership
34,246,500
NOV 2006 – OCT 2007
Total Ridership
31,626,200
Change
Variance
2,620,300
8.28%

NOV 2007 – OCT 2008
Bus Ridership
17,200,200
NOV 2006 – OCT 2007
Bus Ridership
16,702,900
Change
Variance
497,300
2.97%

NOV 2007 – OCT 2008
Rail Ridership
17,046,300
NOV 2006 – OCT 2007
Rail Ridership
14,923,300
Change
Variance
2,123,000
14.22%

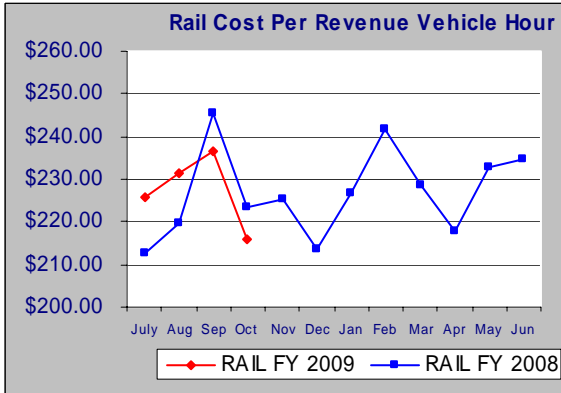
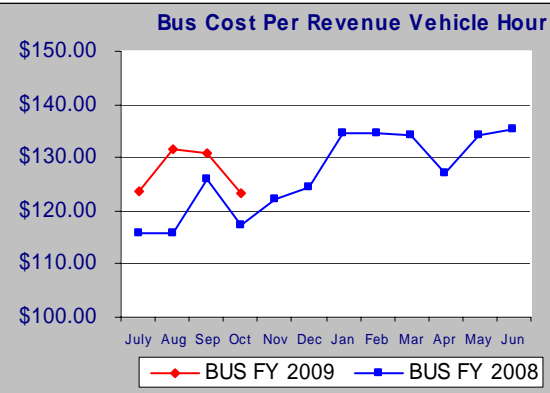
	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08
Total Ridership	2,795,700	2,507,100	2,451,100	2,573,300	2,833,500	2,991,000	3,244,700	2,716,100	2,892,900	2,778,400	3,133,900	3,328,800
Light Rail Ridership	1,367,900	1,238,600	1,205,300	1,267,400	1,309,200	1,561,600	1,669,000	1,420,400	1,504,600	1,386,400	1,488,900	1,627,000
Bus Ridership	1,427,800	1,268,500	1,245,800	1,305,900	1,524,300	1,429,400	1,575,700	1,295,700	1,388,300	1,392,000	1,645,000	1,701,800
	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07
Total Ridership	2,641,900	2,626,600	2,476,900	2,438,800	2,792,000	2,484,600	3,012,900	2,494,300	2,487,100	2,718,000	2,547,500	2,905,600
Light Rail Ridership	1,217,600	1,179,800	1,173,700	1,177,600	1,324,800	1,089,400	1,384,900	1,252,000	1,263,100	1,281,400	1,215,600	1,363,400
Bus Ridership	1,424,300	1,446,800	1,303,200	1,261,200	1,467,200	1,395,200	1,628,000	1,242,300	1,224,000	1,436,600	1,331,900	1,542,200

Cost Per Passenger



	FY2009 YTD	YTD Goal	Variance
Bus Cost Per Passenger	\$4.63	\$5.30	12.6%
Light Rail Cost Per Passenger	\$2.81	\$2.97	5.4%

	NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
Bus Cost Per Passenger	\$4.94	\$5.63	\$5.96	\$5.25	\$4.83	\$4.96	\$4.71	\$5.63	\$4.97	\$5.15	\$4.28	\$4.17
Light Rail Cost Per Passenger	\$2.94	\$3.08	\$3.41	\$3.21	\$3.19	\$2.55	\$2.56	\$2.95	\$2.78	\$3.05	\$2.83	\$2.51



Cost Per Revenue Vehicle Hour

	FY2009 YTD	YTD Goal	Variance
Bus Cost Per Revenue Vehicle Hour	\$128.12	\$132.18	3.1%
Light Rail Cost Per Revenue Vehicle Hour	\$229.75	\$235.06	2.3%

	NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
Bus Cost Per Revenue Vehicle Hour	\$122.01	\$124.42	\$134.72	\$134.67	\$134.24	\$126.98	\$134.03	\$135.45	\$123.82	\$131.52	\$130.64	\$123.64
Light Rail Cost Per Revenue Vehicle Hour	\$225.33	\$213.78	\$226.72	\$241.53	\$228.41	\$217.89	\$232.71	\$234.90	\$225.62	\$231.61	\$236.50	\$215.73

Cost Per Revenue Mile

	YTD	YTD Goal	Variance
FY2009 Bus	\$11.57	\$11.92	2.9%
FY2009 Light Rail	\$11.88	\$12.16	2.3%

Passenger Per Revenue Mile

	YTD	YTD Goal	Variance
FY2009 Bus	2.50	2.25	11.1%
FY2009 Light Rail	4.23	4.09	3.4%

Passenger Per Revenue Hour

	YTD	YTD Goal	Variance
FY2009 Bus	28	24	15.1%
FY2009 Light Rail	82	82	0%

On – Time Performance

	YTD	YTD Goal	Variance
FY2009 Bus	79.4%	80%	(.6%)

Completed Trips

	YTD	YTD Goal	Variance
FY2009 Bus	99.94%	99.89%	.05%
FY2009 Light Rail	99.83%	99.80%	.03%

Mean Distance Between Service Calls (miles)

	FY2009	YTD	YTD Goal	Variance
Bus Mean Distance Between Service Calls		26,567	9,500	179.7%
Light Mean Distance Between Service Calls		17,670	15,000	17.8%

	NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
Bus Mean Distance Between Service Calls	12,448	13,886	12,664	14,643	10,110	7,943	6,446	9,957	26,697	19,907	45,691	25,592
Light Rail Mean Distance Between Service Calls	15,193	15,605	21,416	13,689	16,181	24,435	17,781	17,825	19,255	14,492	15,498	21,437

Light Rail Fare Evasion

FY2009 YTD
12.8%
5,788
Data from SRTD Transit Officers
% of Fare Evasion
.752%
Fare Evasion Citations/Passengers Inspected

	NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
% of Passengers Inspected	7.46%	7.70%	7.49%	7.07%	7.29%	5.37%	6.54%	13.60%	13.42%	13.25%	12.26%	12.36%
Passengers Cited without Proper Fare	1,441	991	1,113	1,181	936	627	581	912	1,075	1,199	1,496	2,018
% of Fare Evasion	1.43%	1.05%	1.25%	1.33%	1.00%	0.76%	0.53%	0.47%	0.53%	0.65%	0.81%	1.00%

System Crime* Statistics

FY2009 YTD
182
.015
No. of Crimes/Total Ridership

*System crime data based on RTPS reports and reports obtained in cooperation with surrounding law enforcement agencies that are felony and misdemeanor crimes and does not include citations for infractions. Examples of felony crime on RT system are assault, robbery, assault with a weapon, auto theft, false impersonation, felony vandalism, burglary, and misdemeanor crime examples are battery, petty theft, misdemeanor vandalism, trespassing.

	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
Reported Crimes	52	65	56	54	42	43	59	47	35	41
Crimes per Thousand Boarding Passengers	.021	.025	.019	.018	.012	.015	.020	.017	.011	.012

Customer Advocacy Report

FY2009 YTD

FY2009 YTD

of Customer Contacts
6,920
476
of PSRs Passenger Service Reports processed from contacts

of Security Related Customer Reports
39
0.563%
% of Security Related Customer Contacts

	NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
# of Customer Contacts	1,206	1,336	1,653	1,384	1,684	1,843	1,851	1,755	1,816	1,618	1,785	1,701
# of PSRs	136	99	111	82	142	140	127	117	111	128	119	118
# of Security Related Customer Reports	14	7	6	7	9	13	8	17	10	8	9	12
% of Security Related Customer Contacts	1.16%	0.52%	0.36%	0.50%	0.53%	0.70%	0.43%	0.96%	0.55%	0.49%	0.50%	0.70%

Employee Availability Data

Description	October 2008	October 2007	Change	Annual Goal
Management & Confidential	234.62	233.94	.68	235 days
AEA	231.53	230.18	1.35	230 days
IBEW 1245	224.45	222.52	1.93	225 days
Transit Officer & Clerical (ATU)	219.10	220.29	(1.19)	210 days
Bus & Rail Operators (ATU)	205.56	205.94	(.38)	209 days
ATU 256 (All Groups)	206.79	207.43	(.64)	
AFSCME	230.44	222.84	7.60	225 days
All RT	216.83	216.13	.70	223 days

	NOV 07	DEC 07	JAN 08	FEB 08	MAR 08	APR 08	MAY 08	JUN 08	JUL 08	AUG 08	SEPT 08	OCT 08
Management & Confidential	233.89	234.09	234.38	234.13	233.59	234.33	234.06	234.47	234.77	234.86	235.05	234.62
AEA	230.04	229.68	229.58	230.15	230.33	230.70	230.92	231.00	231.36	231.55	231.4	231.53
IBEW 1245	221.96	221.55	221.10	221.63	221.55	222.47	222.87	222.85	223.17	223.56	224.08	224.45
Transit Officer & Clerical (ATU)	219.66	219.63	218.92	219.14	219.01	219.97	220.49	220.83	220.43	219.66	219.06	219.10
Bus & Rail Operators (ATU)	206.31	206.83	207.16	207.71	207.24	207.27	207.11	206.66	206.18	206.01	205.62	205.56
ATU 256 (All Groups)	207.72	208.19	208.44	208.96	208.54	208.66	208.58	208.21	207.74	207.24	206.84	206.79
AFSCME	223.39	223.53	224.09	226.11	227.21	228.66	229.39	230.36	230.78	230.70	231.05	230.44
All RT	216.20	216.34	216.43	217.00	216.81	217.23	217.32	217.19	217.10	216.93	216.82	216.83

