

Appendix A

Notice to the Public, Complaint Procedures, and Form

**Bus and Light Rail
Title VI Decal****Title VI Public Notice**

Title VI of the Civil Rights Act of 1964 requires that "No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

Any person who believes he or she has been discriminated against by RT may file a signed written complaint with RT within 180 days of the date of alleged discrimination either by:

Mail

Sacramento Regional Transit District
Customer Advocacy Department
P.O. Box 2110
Sacramento, CA 95812-2110

In Person

Sacramento Regional Transit District
Customer Advocacy Department
1409 28th Street, 2nd Floor
Sacramento, CA 95816

Convocatoria Pública Título VI

El Título VI de la Ley de Derechos Civiles de 1964 estipula que "Ninguna persona en los Estados Unidos deberá, por motivos de raza, color, o país de origen, ser excluida de participar en, ser negado los beneficios de, o ser sujeto a discriminación bajo cualquier programa o actividad que reciba asistencia financiera federal."

Cualquier persona que crea que él o ella ha sido discriminada por RT puede presentar una queja por escrito y firmada a RT en un plazo de 180 días siguientes a la fecha de la supuesta discriminación, ya sea por:

Correo

Sacramento Regional Transit District
Customer Advocacy Department
P.O. Box 2110
Sacramento, CA 95812-2110

En Persona

Distrito de Tránsito Regional de Sacramento
Departamento de Apoyo al Cliente
1409 28th Street, 2nd Floor
Sacramento, CA 95816

Общественное уведомление согласно Раздела VI

Раздел VI Закона о гражданских правах от 1964 года требует, что «ни один человек в Соединенных Штатах по мотивам расы, цвета кожи или национального происхождения не может быть отстранен от участия, от получения льгот или подвергаться дискриминации при проведении какой-либо программы или деятельности, которые получают финансирование из федерального бюджета».

Любой человек, который считает, что он подвергся дискриминации со стороны транспортного агентства Sacramento Regional Transit (RT), может подать в агентство письменную жалобу. Жалобу следует подавать в течение 180 дней с момента предполагаемой дискриминации.

письменно по адресу:

Sacramento Regional Transit District
Customer Advocacy Department
P.O. Box 2110
Sacramento, CA 95812-2110

лично по адресу

Sacramento Regional Transit District
Customer Advocacy Department
1409 28th Street, 2nd Floor
Sacramento, CA 95816

第六條公告

1964年民權法案第六條規定，「在美國，任何接受聯邦政府財政資助的項目或活動都不得以種族、膚色或國籍等任何理由，排除任何人參與、或剝奪其權益或使人受到歧視。」

如有任何人認為他或她受到RT (區域交通局) 的歧視，都可在事發之日起的180天之內向RT提交親筆簽字的書面申訴：

郵寄

Sacramento Regional Transit District
Customer Advocacy Department
P.O. Box 2110
Sacramento, CA 95812-2110

親自遞交

薩克拉門托區域交通局
客戶服務部
28街1409號，二樓
薩克拉門托，郵編號：
CA 95816

Công Bố về Tiêu Đề VI

Tiêu đề VI của Đạo Luật Dân Quyền năm 1964 đòi hỏi rằng "Không có người nào ở Hoa Kỳ, trên căn bản chủng tộc, màu da, hoặc nguồn gốc quốc gia, bị ngăn cản tham gia, bị từ chối phúc lợi, hoặc bị phân biệt đối xử theo bất cứ chương trình hay sinh hoạt nào được chính phủ liên bang tài trợ".

Bất cứ người nào tin rằng họ đã bị phân biệt đối xử bởi cơ quan RT, có thể nộp đơn khiếu nại bằng văn bản có chữ ký, gửi tới cơ quan RT trong vòng 180 ngày, kể từ ngày cáo buộc bị phân biệt đối xử, bằng một trong hai cách:

Thư Bưu Điện

Sacramento Regional Transit District
Customer Advocacy Department
P.O. Box 2110
Sacramento, CA 95812-2110

Hiện diện tại chỗ

Sacramento Regional Transit District
Customer Advocacy Department
1409 28th Street, 2nd Floor
Sacramento, CA 95816

Nqe VI Tsaaw Ntaww Faj Seem Rau Pej Xeeem Huab Hwm

Nqe VI ntaww Pej Xeeem Huab Hwm Txoj Cai hauv 1964 txwv kom "Tsis kheev muaj ib tug tib neeg hauv Teb Chaws Asmeskas raug cais tawm, tsis kam muab kev pab rau, los yog raug kev ntub ntxaug los ntawm tej kev pab los yog tes dej num uas tau nyiaj txiag txhawb los ntawm tsoom fww teb chaws vim yog nws haiv neeg, cev nqaj daim taww txaww xim los yog nws yug txaww lwjw teb chaws tuaj."

Txhua tus tib neeg uas ntseeg tias nws raug kev ntub ntxaug los ntawm RT ua tau tsab ntawv tsis txaus siab txog RT ua ntej 180 hnub txij li hnub iab liam muaj kev ntub ntxaug los ntawm ib txoj kev nram no:

Xa Ntaww

Sacramento Regional Transit District
Customer Advocacy Department
P.O. Box 2110
Sacramento, CA 95812-2110


Qhia Tim Ntsej Tim Muag

Sacramento Regional Transit District
Customer Advocacy Department
1409 28th Street, 2nd Floor
Sacramento, CA 95816

916-557-4545 • www.sacrt.com

Online Notice and Procedures


<http://www.sacrt.com/TitleVI.stm>

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Sacramento Regional Transit District Title VI Policy and Program Update

**Download or Read the 2013 RT Title VI Report
& Assorted Attachments in PDF Format**

Title VI Intro	Title VI Service & Fare Change Policies	Appendix A	Appendix B
Appendix C	Appendix D	Appendix E	Appendix F
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Title VI of the Civil Rights Act of 1964 requires that “No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”

The Sacramento Regional Transit District (RT) is committed to complying with the requirements of Title VI in all of its federally funded programs and activities.

Any person who believes he or she has been discriminated against, may file a signed written complaint within 180 days of the date of alleged discrimination. The complaint should include the following information:

- Your name, your address and how best to contact you (i.e. telephone number, email address, etc.)
- How, when, where and why you believe you were discriminated against. Please include the location, names and contact information of any witnesses.

A written complaint can be filed:

<p>By Mail: Sacramento Regional Transit District P.O. Box 2110 Sacramento, CA 95812</p>	<p>In Person: Sacramento Regional Transit District 1409 28th Street, 2nd Floor Sacramento, CA 95816</p>
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Select this link to print a **TITLE VI COMPLAINT FORM**

The Customer Advocacy Department can be reached by telephone at 916-557-4545 or by fax at 916-456-1752, or select this link to fill out a **Customer Advocacy online form**.

For additional information on RT's nondiscrimination obligations, please contact the Customer Advocacy Department. *Complaint Assistance: A Customer Advocate can assist with writing a complaint if the complainant is unable to do so.*

Online Notice and Procedures

<http://www.sacrt.com/TitleVI.stm>

What happens to the complaint after it's submitted?[Back to top](#)

All complaints alleging discrimination based on race, color or national origin in a service or benefit provided by RT will be directly addressed by RT. RT will provide appropriate assistance to complainants, including those persons with disabilities, or who are limited in their ability to communicate in English. Additionally, RT will make every effort to address all complaints in an expeditious and thorough manner.

A letter of acknowledging receipt of complaint will be mailed within seven days. Please note that a complainant's failure to respond to any requests for additional information or to provide the requested information may result in the administrative closure of the complaint.

How will the complainant be notified of the outcome of the complaint?

RT will send a final written determination letter to the complainant. In a letter notifying complainant that the complaint is not substantiated, the complainant will also be advised of his or her right to appeal and the appeal process within seven calendar days of receipt. Every effort will be made to respond to the Title VI complaints within 30 working days of receipt, if not sooner.

If you need more information on RT's Title VI policy or assistance in filing a Title VI complaint, please call RT's Customer Advocacy Department at 916-557-4545.

In addition to the complaint process described above, a complainant may file a Title VI complaint with the following office:

Federal Transit Administration, Region IX
Office of Civil Rights
201 Mission Street, Suite 1650
San Francisco, CA 94105-1839

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Si usted necesita más información en el Título del RT VI política o ayuda con la clasificación de un Título VI queja, por favor llame 916-557-4545.

Если Вы нуждаетесь в большем количестве информации относительно Названия РЕАЛЬНОГО МАСШТАБА ВРЕМЕНИ шесть политики или помощь с регистрацией Названия VI жалоб, пожалуйста звоните 916-557-4545.

如果您需要更多的RT的标题六，政策或提起第六章申诉援助的信息，请致电916-557-4545。

Nếu bạn cần thêm thông tin về chính sách của RT sáu đề hoặc trợ giúp nộp đơn khiếu nại đề VI, xin vui lòng gọi 916-557-4545.

Yog koj xav paub ntxiv txog RT txoj cai ntawm Title VI los yog xav tau kev pab ua Title VI tsab ntawv tsis txaus siab, thov hu rau 916-557-4545.

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Title VI Complaint Form

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

If you believe you have received discriminatory treatment by Sacramento Regional Transit District (RT) on the basis of your race, color, or national origin, you have the right to file a complaint with RT. The complaint must be filed within 180 calendar days of the alleged discriminatory incident.

The following information is necessary to assist us in processing your complaint. Should you require any assistance in completing this form, please let us know.

Complete and return this form by mail to the Customer Advocacy Department, P.O. Box 2110, Sacramento, CA 95812 or in person to 1409 28th Street 2nd Floor, Sacramento, CA 95812.

1. Complainant's Name: _____

2. Address: _____

3. City: _____ State: _____ Zip Code: _____

4. Contact Number: _____ Cell __ Home __ Work __

5. Person discriminated against (if someone other than the complainant):

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

6. Which of the following best describes the reason you believe the discrimination took place? Was it because of your:

a. Race/Color: ____

b. National Origin ____

7. What date did the alleged discrimination take place?

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8. In your own words, describe the alleged discrimination. Explain what happened and whom you believe was responsible. Please use the back of this form if additional space is required.

9. Have you filed this complaint with any federal, state, or local agency; or with any federal or state court? Yes _____ No _____

If yes, check each that applies:

Federal Agency ___ Federal Court ___ State Agency ___

State Court ___ Local Agency ___

10. Please provide information about a contact person at the agency/court where the complaint was filed.

Name _____

Address: _____ City: _____

State: _____ Zip Code: _____ Phone Number: _____

11. Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

Complainant's Signature

Date