November 2023 Next Stop News

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Rider Alert – Planned Service Disruptions

**Blue Line Service Disruption Weekend of November 4 and 5, 2023**

The Sacramento Municipal Utility District (SMUD) is scheduled to replace power poles near the Blue Line tracks in the south area on Saturday, November 4 and Sunday, November 5, 2023, between 8 a.m. and 6 p.m. each day.

Due to the work required, electricity must be shut off in the vicinity disrupting SacRT light rail service between Cosumnes River College and Meadowview stations. SacRT will operate shuttle buses between the impacted light rail stations except for Morrison Creek and Center Parkway stations. Learn more at sacrt.com/stationclosure.

**Planned Gold Line Service Disruptions in November**

SacRT continues station platform modifications on the Gold Line to meet the height requirements of the new low-floor light rail trains. Below is the service disruption schedule for the Gold Line in November 2023.

**Wednesday, November 8**- (Start of service until noon)

Gold Line: Bus bridge between Hazel and Historic Folsom stations.

**Weekend of November 11 and 12** – (Butterfield Station Construction)  
Gold Line: Bus bridge between Watt/Manlove and Mather Field/Mills stations.

**Weekend of November 18 and 19** – (Historic Folsom Station Construction)  
Gold Line: Bus bridge between Sunrise and Historic Folsom stations.

**Weekend of November 25 and 26** – No service disruptions due to Thanksgiving Holiday

**University/65th Street Bus Stops Temporarily Relocated to Power Inn Station**  
All five bus routes that serve the University/65th Street transit center (routes 26, 38, 81, 82 and 87) are temporarily relocated to the Power Inn Station for the next two months due to construction on the concrete at the University/65th Street transit center.

Buses for routes 26, 38, 81, 82 and 87 drop off and pick up passengers near the stairs leading up to the Power Inn Station (located at the corners of Power Inn Road and Folsom Boulevard). Light rail service at the University/65th Street Station is not impacted and no other bus stops along those five routes are changed, except for the new temporary bus stop at Power Inn Station. For trip planning assistance, contact 916-321-BUSS (2877).

**Rider Alert: SacRT Holiday Service**

Veterans Day Observed Holiday (Friday, November 10)

**Regular service**: SacRT fixed-route buses, light rail, Folsom Stage Line, Elk Grove Fixed Local, Rancho CordoVan, SacRT e-van and SmaRT Ride will operate regular service.

**No service:** Causeway Connection, Elk Grove Commuter

Veterans Day (Saturday, November 11)

**Regular service**: SacRT fixed-route buses and light rail

**No service:** Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

Thanksgiving Day (Thursday, November 23)

**Sunday/holiday schedule:** SacRT fixed-route buses and light rail

**No service:** Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

Day After Thanksgiving (Friday, November 24)

**Regular service**: SacRT fixed-route buses, light rail, Folsom Stage Line, Elk Grove Local, Rancho CordoVan, SacRT e-van and SmaRT Ride

**No service:** Causeway Connection, Elk Grove Commuter

Christmas Day (Monday, December 25)

**Sunday/holiday schedule:** SacRT fixed-route buses and light rail

**No service:** Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

New Years Day (Monday, January 1, 2024)

**Sunday/holiday schedule:** SacRT fixed-route buses and light rail

**No service:** Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

**SacRT’s Rebranding Update**

SacRT is excited to share an update on our ongoing rebranding effort. As part of a long-term marketing strategy, we are in the process of creating a fresh brand identity and logo that will redefine SacRT for the future. Later this month, we will share a survey to get your feedback on the process.

SacRT’s primary objective is to modernize our brand and boost our visibility, making it easier for both our valued riders and community members to appreciate the wide range of services we offer, all through a unified visual identity. This initiative takes on a special significance as we eagerly await the arrival of our new low-floor light rail trains to join our fleet in summer 2024. Learn more at sacrt.com/rebranding.

**Systemwide Free Ride Days for Veterans Day and Small Business Saturday**

SacRT is offerring free rides during two Saturdays in November—Veteran's Day Saturday, November 11, 2023 and Small Business Saturday on Saturday, November 25, 2023.

All passengers can enjoy free rides on light rail, fixed-route bus, and on-demand SmaRT ride services, no flyer needed. SacRT GO paratransit service will also be free to qualifying riders, with a reservation made in advance. Learn more at sacrt.com/freerides.

**Join SacRT at Touch-A-Truck**

SacRT has partnered with the Junior League of Sacramento for the Touch-A-Truck event at Sacramento City College on Saturday, November 11, 2023 from 9 a.m. to 1 p.m.! A SacRT bus will be on display for kids to get an up-close view, and meet a bus driver.

SacRT staff will be at the event with fun giveaways. Be sure to stop by and say hi!

Event attendees can also get a free ride on SacRT fixed-route bus and light rail to and from the event with a free ride flyer, which is available at sacrt.com/freerideflyer. The flyer must be presented to the bus operator upon boarding or light rail fare inspection staff upon request. Only one flyer is needed per group. A printed flyer or screenshot will be accepted. Please note, this is a ticketed event. Get the event details at jlsac.org.

**Have Your Hallmark Moment in Downtown Sac This Holiday Season**

A Sacramento tradition, the Downtown Sacramento Ice Rink presented by DignityHealth returns November 8 through January 15 in Ali Youssefi Square (7th and K streets). The Downtown Ice Rink is the perfect place to make lasting holiday memories in the heart of our city. Show your same-day SacRT ticket or pass and receive $2 off!  
  
Three blocks away, in the historic Old Sacramento Waterfront, Theatre of Lights begins November 22 at 6 p.m. Theatre of Lights is a free, family-friendly performance retelling “Twas the Night Before Christmas” in a uniquely Sacramento way. Performances are Thursday through Sunday nights until December 31.

To plan your holiday moments at the Downtown Sacramento Ice Rink and other downtown events, visit GoDowntownSac.com or @DowntownSac on Instagram. Avoid parking and take SacRT to all of these fun holiday events. For trip planning assistance, visit sacrt.com or call 916-321-BUSS (2877).

**Ride Free on the SacRT Holiday Bus**

SacRT’s annual FREE Holiday Bus returns on Friday, December 1, 2023, operating through Tuesday, January 2, 2024! The holiday themed 40-foot bus will travel on various routes throughout the region.

It’s FREE to ride on the SacRT Holiday Bus, which will travel on a different route each day. View the schedule:

Friday, December 1, 2023 – Routes 62, 106, 252

Saturday, December 2, 2023 – Routes 51, 56

Sunday, December 3, 2023 – Route 81

Monday, December 4, 2023 – Route 1

Tuesday, December 5, 2023 – Routes 67, 68

Wednesday, December 6, 2023 – Route 86

Thursday, December 7, 2023 – Route 13

Friday, December 8, 2023 – Route F10

Saturday, December 9, 2023 – Santa Parade

Sunday, December 10, 2023 – Routes 30, 38

Monday, December 11, 2023 – Route 19

Tuesday, December 12, 2023 – Route 11

Wednesday, December 13, 2023 – Routes 75, 78

Thursday, December 14, 2023 – Route E110

Friday, December 15, 2023 – Routes 15, 88

Saturday, December 16, 2023 – Route 23

Sunday, December 17, 2023 – Route 142

Monday, December 18, 2023 – Route 138

Tuesday, December 19, 2023 – Routes 30, 38

Wednesday, December 20, 2023 – Route 61

Thursday, December 21, 2023 – Route 25

Friday, December 22, 2023 – Routes 26, 72, 84, 161

Saturday, December 23, 2023 – Routes 21, 93

Sunday, December 24, 2023 – Routes 15, 23, 88

Monday, December 25, 2023 – Route 1 (Sunday/holiday schedule)

Tuesday, December 26, 2023 – Route 137

Wednesday, December 27, 2023 – Route 81, 102, 129

Thursday, December 28, 2023 – Routes 93, 113

Friday, December 29, 2023 – Route 82

Saturday, December 30, 2023 – Routes 72, 75 78

Sunday, December 31, 2023 – Route 51

Monday, January 1, 2024 – Routes 30, 38 (Sunday/holiday schedule)

Tuesday, January 2, 2024 – Routes 25, 26, 87

**New Hours for SacRT Customer Advocacy**

SacRT’s Customer Advocacy department is now assisting customers seven days a week, including weekends! On weekends, customers can call, email or complete the online feedback form between the hours of 10 a.m. and 2 p.m. On weekdays, the hours are from 8 a.m. to 5 p.m.

* Phone: 916-321-2877, option 3, then option 6
* Email: [customeradvocacy@sacrt.com](mailto:customeradvocacy@sacrt.com)
* Online Form: sacrt.com/customerfeedback