8th & O Westbound Light Rail Station Platform Closed for Three Years

The westbound platform of the 8th & O light rail station closed on July 15, 2022, due to renovation construction of the California Department of Water Resources building located at 1416 9th Street. Light rail passengers traveling toward the 8th & Capitol light rail station should board at the westbound platform at Archives Plaza. The eastbound 8th & O light rail station platform will remain open during construction.

Bus stops at 8th and O streets, and 9th and N streets are also closed due to the building construction. Northbound bus passengers should use the stop at 8th and N streets or 8th and P streets. Southbound bus passengers should use the stop at 9th Street and Capitol Mall, which is between N Street and Capitol Mall.

The station and stops will reopen when construction is complete, which is estimated to be October 2025. For maps of the closures and more information, visit sacrt.com/8thandO.

Next Stop News is produced monthly by the Sacramento Regional Transit District to keep passengers informed about current SacRT news and community events.

> Email questions or comments about Next Stop News to nextstopnews@sacrt.com

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Sacramento 🕥 Regional Transit



INSIDE:



Two SmaRT Ride zones expand on Monday, August 29





AUGUST 2022

September 2022 Service Adjustments

Effective Sunday, August 28, 2022, SacRT will make minor adjustments to bus routes 33, 134, and 142, and expand two SmaRT Ride zones in Elk Grove and Natomas-North Sacramento. SacRT had planned to extend the Elk Grove route E110 from Kaiser Medical Center to the new Sky River Casino; however, due to continued workforce shortages and COVID related challenges, SacRT will not be able to include this change in September 2022. The Elk Grove route E110 service adjustment will be revaluated once the casino opens and staffing levels stabilize.

- <u>Route 33 (Dos Rios):</u> Service on D Street will be re-routed to C Street. This adjustment will not impact the schedule or any bus stops
- <u>Route 134 (McKinley Commuter):</u> Changes will be made to the route map only, to reduce the operation on narrow streets.
- <u>Route 142 (Airport Express):</u> Service Frequency will remain every 60 minutes; however, schedules will be adjusted to run in between Yolobus Route 42.

Effective Monday, August 29, 2022, SacRT will expand two SmaRT Ride zones:

• <u>Elk Grove SmaRT Ride:</u> The new Elk Grove SmaRT Ride service area will expand west from Waterman Road and Bradshaw Road to Elk Grove-Florin Road, south of Calvine Road and Grant Line Road. This provides a new direct connection to Route E113, Elk Grove High School, the Elk Grove Library, Elk Grove Adult Education Center, Elk Grove Food Bank, Old Town Plaza, Elk Grove Regional Park and several grocery stores. • <u>Natomas-North Sacramento SmaRT Ride</u> The Natomas-North Sacramento expansion includes McClellan Park serving the VA Medical Clinic and businesses in the southwestern part of McClellan Park.

Downtown-Midtown-East Sacramento SmaRT Ride SmaRT Ride zone was expanded to serve a stop in Mirasol Village in the River District and the SMUD Museum of Science and Curiosity on Jibboom Street.

SmaRT Ride is SacRT's on-demand rideshare shuttle service where customers can use a smartphone app to request a ride that will pick up and drop them off within the service zone boundaries. Visit sacrt.com/ smartride for maps and details.

Due to continued workforce shortages and COVID related challenges, SacRT will continue operating the service levels that were put into effect in April 2022 on bus routes 81, 107, 134, 142, and 193. View the current schedules at sacrt.com/schedules.

Pops in the Park Returns to Natomas!

After a two-year hiatus, Pops in the Park returns to the South Natomas Community Park, located at 2881 Truxel Road, on Saturday, September 17, 2022. The concert starts at 6 p.m. and features the music of Hip Service. Several food and drink vendors as well as kid's activities will add to the festivities. Pops in the Park helps raise money to fund neighborhood parks while bringing free, quality entertainment to the community.

Join Transit Talk with the GM on Friday, August 5

Do you have a question about SacRT? You can get answers to all of your transit questions directly from Henry Li, General Manager/CEO, by logging onto SacRT's monthly online chat, called "Transit Talk with the General Manager, on Friday, August 5, 2022, from noon to 1 p.m.

No registration is required, and questions will be accepted two hours before the session and throughout the chat. For more information and instructions, visit sacrt.com/onlinechat.



SacRT Launches in the Community Blog Site

In an effort to better connect with our community and riders, SacRT launched the "SacRT in the Community" blog to share positive stories about riders, community partnerships, and staff. The first feature highlights the journey of a groom and his groomsmen using SacRT light rail to get them to the church on time to tie the knot with his bride-to-be. Visit sacrt.com/blog to read this story. If you have a SacRT story you want shared on our blog, submit it to SacRT at marketing@sacrt.com.



Labor Day Schedule

In honor of the Labor Day holiday, Monday, September 5, 2022, SacRT fixed-route bus and light rail, will operate on a Sunday/ holiday schedule. SacRT GO will operate regular service. All other services will not operate. The Customer Service Center phone lines will be open from 7 a.m. until 4 p.m.; however, the Sales Center will be closed.



SacRT is Hiring – Join Our Award Winning Team

SacRT is hiring for many different positions. There are dozens of career opportunities available, which include medical, dental, paid sick leave and retirement benefits, and tuition reimbursement. Also, \$2,000 signing bonuses for bus drivers and paid training!

Come join an award winning team! SacRT was awarded the 2021 Outstanding Transit System of the Year in North America by the American Public Transportation Association.

All SacRT career opportunities are available on the online career portal at sacrt.com/careers or call SacRT Human Resources at 916-556-0298.



RydeFreeRT Back to School!

Students heading back to school can take advantage of SacRT's RydeFreeRT program for youth in grades TK through 12th. With RydeFreeRT, youth can ride the entire SacRT transit network, including SacRT buses, light rail, and SmaRT Ride on-demand microtransit service for FREE during regular service hours.

Students should have received the new RydeFreeRT cards, which are valid from June 1, 2022 through June 30, 2023, from their school prior to the summer break. Students and youth who do not have a RydeFreeRT card, can visit SacRT's Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street Station) or Sacramento County public libraries.

Youth who are experiencing homelessness or taking part in foster programs can also participate in the program, regardless of current residence or school address. The RydeFreeRT program does not apply to those over 18 years old that are pursuing their GED.

For more information, visit rydefreert.com or call 916-321-BUSS (2877).



Track Your SacRT Bus in Real-Time

At a SacRT stop and want to know when the next bus will arrive? SacRT's bus tracker informs customers where the next bus is and when it will arrive at the stop in real-time within a 60-minute window.

To get personalized alerts for individual bus routes and bus stops, create a free account at bustracker.sacrt.com. Customers also have the option to add a "favorite" bus stop. Don't have a smartphone or internet access? No problem, customers can call SacRT's Customer Service line at 916-321-BUSS (2877) and select option #1 to enter the bus route and bus stop number to get automated arrival time during regular service hours seven days a week, or hold to speak to a Customer Service Representative Monday through Friday from 6 a.m. to 7:30 p.m., and Saturday and Sunday from 7 a.m. until 4 p.m.

Please keep in mind that delays due to detours, traffic incidents, construction, or weather may affect the accuracy of estimated stop times. If a bus is delayed, SacRT's bus tracker will adjust estimated stop times accordingly. Customers can also check for service alerts at sacrt.com/alerts.