Rider Alert

Planned Service **Disruptions**

Blue Line Service Disruption Weekend of November 4 and 5, 2023



The Sacramento Municipal Utility District (SMUD) is scheduled to replace power poles near the

Blue Line tracks in the south area on Saturday, November 4 and Sunday, November 5, 2023, between 8 a.m. and 6 p.m. each day.

Due to the work required, electricity must be shut off in the vicinity disrupting SacRT light rail service between Cosumnes River College and Meadowview stations.

SacRT will operate shuttle buses between the impacted light rail stations except for Morrison Creek and Center Parkway stations.

Learn more at sacrt.com/stationclosure.

Next Stop News is produced monthly by the Sacramento Regional Transit District to keep passengers informed about current SacRT news and community events.

> Email questions or comments about Next Stop News to nextstopnews@sacrt.com

> > SacRT.com

916-321-BUSS (2877) **,**

SACRAMENTO



INSIDE:



Systemwide free ride days for Veterans Day and Small **Business Saturday**



Ride SacRT and save \$2 on admission to the **Downtown Ice Rink!**



Planned Gold Line Service Disruptions in November

SacRT continues station platform modifications on the Gold Line to meet the height requirements of the new low-floor light rail trains. Below is the service disruption schedule for the Gold Line in November 2023.

Wednesday, November 8 – (Start of service until noon) Gold Line: Bus bridge between Hazel and Historic Folsom stations.

Weekend of November 11 and 12 – (Butterfield Station Construction) Gold Line: Bus bridge between Watt/Manlove and Mather Field/Mills stations.

Weekend of November 18 and 19 -(Historic Folsom Station Construction) Gold Line: Bus bridge between Sunrise and Historic Folsom stations.

Weekend of November 25 and 26 -No service disruptions due to Thanksgiving Holiday.

New Hours for SacRT **Customer Advocacy**

SacRT's Customer Advocacy department is now assisting customers seven days a week, including weekends! On weekends, customers can call, email or complete the online feedback form between the hours of 10 a.m. and 2 p.m. On weekdays, the hours are from 8 a.m. to 5 p.m.

- Phone: 916-321-2877, option 3, • then option 6
- Email: customeradvocacy@sacrt.com ٠
- Online Form: sacrt.com/customerfeedback

University/65th Street Bus Stops Temporarily Relocated to Power Inn Station

All five bus routes that serve the University/65th Street transit center (routes 26, 38, 81, 82 and 87) are temporarily relocated to the Power Inn Station for the next two months due to construction on the concrete at the University/65th Street transit center. Buses for routes 26, 38, 81, 82 and 87 drop off and pick up passengers near the stairs leading up to the Power Inn Station (located at the corners of Power Inn Road and Folsom Boulevard). Light rail service at the University/65th Street Station is not impacted and no other bus stops along those five routes are changed, except for the new temporary bus stop at Power Inn Station. For trip planning assistance, contact 916-321-BUSS (2877).

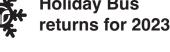
Join SacRT at Touch-A-Truck

SacRT has partnered with the Junior League of Sacramento for the Touch-A-Truck event at Sacramento City College on Saturday, November 11, 2023 from 9 a.m. to 1 p.m.! A SacRT bus will be on display for kids to get an up-close view, and meet a bus driver.

SacRT staff will be at the event with fun giveaways. Be sure to stop by and say hi!

Event attendees can also get a free ride on SacRT fixed-route bus and light rail to and from the event with a free ride flyer, which is available at sacrt.com/freerideflyer. The flyer must be presented to the bus operator upon boarding or light rail fare inspection staff upon request. Only one flyer is needed per group. A printed flyer or screenshot will be accepted. Please note, this is a ticketed event. Get the event details at ilsac.org.

ICE RINK



NOVEMBER 2023

SacRT's Rebranding Update

SacRT is excited to share an update on our ongoing rebranding effort. As part of a long-term marketing strategy, we are in the process of creating a fresh brand identity and logo that will redefine SacRT for the future. Later this month, we will share a survey to get your feedback on the process.

SacRT's primary objective is to modernize our brand and boost our visibility, making it easier for both our valued riders and community members to appreciate the wide range of services we offer, all through a unified visual identity. This initiative takes on a special significance as we eagerly await the arrival of our new low-floor light rail trains to join our fleet in summer 2024. Learn more at sacrt.com/rebranding

Rider Alert: SacRT Holiday Service

<u>Veterans Day Observed Holiday</u> (Friday, November 10)

Regular service: SacRT fixed-route buses, light rail, Folsom Stage Line, Elk Grove fixed Local, Rancho CordoVan, SacRT e-van and SmaRT Ride will operate regular service. **No service:** Causeway Connection, Elk Grove Commuter

Veterans Day (Saturday, November 11)

Regular service:

SacRT fixed-route buses and light rail **No service:** Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

Thanksgiving Day (Thursday, November 23)

Sunday/holiday schedule:

SacRT fixed-route buses and light rail

No service: Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

Day After Thanksgiving (Friday, November 24)

Regular service:

SacRT fixed-route buses, light rail, Folsom Stage Line, Elk Grove Local, Rancho CordoVan, SacRT e-van and SmaRTRide **No service:** Causeway Connection, Elk Grove Commuter

Christmas Day (Monday, December 25)

Sunday/holiday schedule:

SacRT fixed-route buses and light rail **No service:** Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

New Years Day (Monday, January 1, 2024)

Sunday/holiday schedule:

SacRT fixed-route buses and light rail **No service:** Causeway Connection, Elk Grove Local, Elk Grove Commuter, Folsom Stage Line, Rancho CordoVan, SacRT e-van and SmaRT Ride

Systemwide Free Ride Days for Veterans Day and Small Business Saturday

SacRT is offerring free rides during two Saturdays in November—Veteran's Day Saturday, November 11, 2023 and Small Business Saturday on Saturday, November 25, 2023. All passengers can enjoy free rides on light rail, fixed-route bus, and on-demand SmaRT ride services, no flyer needed. SacRT GO paratransit service (Continue) will also be free to qualifying riders, with a reservation made in advance. Learn more at sacrt.com/freerides.

Have Your Hallmark Moment in Downtown Sac This Holiday Season

A Sacramento tradition, the Downtown Sacramento Ice Rink presented by Dignity Health returns November 8 through January 15 in Ali Youssefi Square (7th and K streets). The Downtown Ice Rink is the perfect place to make lasting holiday memories in the heart of our city. Show your same-day SacRT ticket or pass and receive \$2 off!

Three blocks away, in the historic Old Sacramento Waterfront, Theatre of Lights begins November 22 at 6 p.m. Theatre of Lights is a free, family-friendly performance retelling "Twas the Night Before Christmas" in a uniquely Sacramento way. Performances are Thursday through Sunday nights until December 31.

To plan your holiday moments at the Downtown Sacramento Ice Rink and other downtown events, visit GoDowntownSac. com or @DowntownSac on Instagram. Avoid parking and take SacRT to all of these fun holiday events. For trip planning assistance, visit sacrt.com or call 916-321-BUSS (2877).

Ride Free on the SacRT Holiday Bus

SacRT's annual FREE Holiday Bus returns on Friday, December 1, 2023, operating through Tuesday, January 2, 2024! The holiday themed 40-foot bus will travel on various routes throughout the region. It's FREE to ride on the SacRT Holiday Bus, which will travel on a different route each day. View the schedule:

- Friday, December 1, 2023 Routes 62, 106, 252
- Saturday, December 2, 2023 Routes 51, 56
- Sunday, December 3, 2023 Route 81
- Monday, December 4, 2023 Route 1
- Tuesday, December 5, 2023 Routes 67, 68
- Wednesday, December 6, 2023 Route 86
- Thursday, December 7, 2023 Route 13
- Friday, December 8, 2023 Route F10
- Saturday, December 9, 2023 Santa Parade
- Sunday, December 10, 2023 Routes 30, 38
- Monday, December 11, 2023 Route 19
- Tuesday, December 12, 2023 Route 11
- Wednesday, December 13, 2023 Routes 75, 78
- Thursday, December 14, 2023 Route E110
- Friday, December 15, 2023 Routes 15, 88
- Saturday, December 16, 2023 Route 23
- Sunday, December 17, 2023 Route 142
- Monday, December 18, 2023 Route 138
- Tuesday, December 19, 2023 Routes 30, 38
- Wednesday, December 20, 2023 Route 61
- Thursday, December 21, 2023 Route 25
- Friday, December 22, 2023 Routes 26,72, 84, 161
- Saturday, December 23, 2023 Routes 21, 93
- Sunday, December 24, 2023 Routes 15, 23, 88
- Monday, December 25, 2023 Route 1 (Sunday/holiday schedule)
- Tuesday, December 26, 2023 Route 137
- Wednesday, December 27, 2023 Routes 81, 102, 129
- Thursday, December 28, 2023 Routes 93, 113
- Friday, December 29, 2023 Route 82
- Saturday, December 30, 2023 Routes 72, 75 78
- Sunday, December 31, 2023 Route 51
- Monday, January 1, 2024 Routes 30, 38 (Sunday/holiday schedule)
- Tuesday, January 2, 2024 Routes 25, 26, 87

(Continue)