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| , 0 |  | **SACRAMENTO REGIONAL TRANSIT DISTRICT** **MOBILITY ADVISORY COUNCIL** **TRAINING, COMMUNICATION AND POLICIES** **STANDING COMMITTEE MEETING MINUTES** **April 3, 2023** |

**CALL TO ORDER:**

The meeting was called to order at 4:30 p.m.

**INTRODUCTION OF COUNCIL MEMBERS AND STAFF**

**Present** **Members:** William Charles Johnson, Pam Flohr, Margie Donovan, Frank Trujillo **Guests**: German Ayon, Jessica, Mooney, Ron Brooks **RT Staff:** Priscilla Vargas, Carmen Alba, Kathy Sachen **Public:** None **Absent Members:** Helen O’Connell

**APPROVAL OF MINUTES**

**ACTION:** Vice Chair, Margie Donovan motioned to approve the minutes for the July 28, 2022, meeting as well as the December 8, 2022, meeting. There were no abstentions. Both sets of minutes were declared approved by Margie Donovan.

**PUBLIC COMMENT - NONE**

**CHAIR REPORT - NONE**

**OLD BUSINESS - NONE**

**NEW BUSINESS**

**April 29, 2023, SacRT GO Open House Prep (Priscilla Vargas, ADA Compliance Officer)**

Priscilla Vargas discussed the purpose of this meeting is to inform everyone that SacRT will be hosting an Open House for SacRT GO with a focus on SacRT’s supplementalservices provider, UZURV**.**The Open House will be held on Saturday, April 29, 2023, in the SacRT Auditorium from 1 pm to 3 pm. The agenda for the Open House will be structured, but there will be opportunities for questions before the Open House ends. Charles Johnson asked if the Open House will be open to the public. Priscilla Vargas responded by saying yes, the Open House is open to the public and active SacRT GO riders. SacRT staff are working on a one-page flyer and will be advertising the Open House to SacRT GO riders who are active riders. The flyer will be sent to active riders via the postal service, email, and accessible formats per the rider’s preference. Frank Trujillo asked if UZURV drivers will attend the Open House. Jessica Mooney with UZURZ stated that an invitation had not been extended to the drivers to attend the Open House, but she will discuss the request with the driver engagement team and let the TC&P members know later if this is a possible option.

Margie Donovan requested that Priscilla Vargas send the agenda to the TC&P Chair and Vice Chair for review before distributing. Margie Donovan also wanted to know if there will be ample time to ask questions from the public and has asked that UZURV have drivers present at the Open House. Priscilla Vargas confirmed that there will be plenty of time for questions and answers at the Open House. Charles Johnson thanked SacRT and UZURV for planning the Open House to promote improved communication. Margie Donovan asked Priscilla Vargas if it would be more beneficial if she had a list of questions prepared in advance so UZURV can review the questions and have a response ready at the Open House.

Charles Johnson asked Carmen Alba how the Open House will be structured. Carmen Alba stated that the Open House will commence with a welcome greeting as well as introducing all parties on the platform and stating the overall goal of the Open House. There will be a SacRT panel of various departments in attendance to answer any questions from the public and GO riders. She stated that they would like UZURV to provide a brief statement on the company’s background and what their mission is when it comes to serving the public. She explained how she envisioned the Open House will flow and confirmed they want to make sure that there is enough time for the public to ask questions. Margie Donovan recommended that UZURV put together a presentation of questions that are frequently asked to save time. German Ayon asked if SacRT will accommodate riders who speak other languages besides English. Carmen Alba and Priscilla Vargas stated that they will make sure material is presented in other languages. Priscilla Vargas will also ensure sign language interpreting is available to guests who may need this assistance. Jessica Mooney from UZURV stated that they will work with Priscilla Vargas and Carmen Alba to ensure that all questions from GO riders as well as the public are answered in detail.

**OTHER BUSINESS - NONE**

**ANNOUNCEMENTS/COUNCIL MEMBERS REQUEST FOR INFORMATION - NONE**

**ADJOURNMENT**

**Meeting adjourned at 5 p.m.**

**The next meeting of the Mobility Advisory Council TC&P Committee is TBD.**

**The next meeting of the Mobility Advisory Council is scheduled for April 6, 2023, from 2:30 P.M. to 4:30 P.M. (Hybrid)**

**\***Attachments are sent to committee members, key staff, and others as appropriate. Copies are available upon request.