

July 2016 Next Stop News

Pre-Paid Ticket and Pass Exchange Extended Hours

Effective July 1, 2016, RT buses and light rail fare vending machines no longer accept pre-paid tickets and passes with a June 30, 2016 expiration date.

From June 1 through August 31, 2016, customers may exchange current, unvalidated Basic and Discount single fare tickets or daily passes (June 30, 2016 expiration date) for new fare media (June 30, 2017 expiration date) at the RT Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street light rail station). Additional payment for new fare media may be required due to the RT fare increase effective July 1, 2016.

The Customer Service and Sales Center will be closed on Monday, July 4.

As an added convenience, RT has extended hours at the Customer Service and Sales Center.

Extended Weekday Hours:

- June 27 through July 8 – 8:30 a.m. to 6 p.m.
- August 22 through August 31 – 8:30 a.m. to 6 p.m.

Special Saturday Hours:

- Saturday, August 27 – 10 a.m. to 2 p.m.

Important Dates:

- Wednesday, June 1 – Pre-paid ticket and pass exchange begins
- Thursday, June 30 – Current pre-paid tickets and passes expire
- Friday, July 1 – New pre-paid tickets and passes in effect
- Wednesday, August 31 – Pre-paid ticket and pass exchange ends

RT Extends Mobile Fare App Pilot Program

To improve the convenience of buying tickets and passes, RT launched a new “RideSacRT” mobile fare app in January 2016. The mobile fare app allows customers to purchase, save and use fare for RT bus and light rail trips directly from a smartphone.

The six-month pilot program has been extended until December 31, 2016. After the conclusion of the pilot program, RT will transition RideSacRT to a permanent mobile app with additional features.

The mobile fare app currently offers Basic and Discount single ride tickets and daily passes. An added benefit to using the mobile fare app is that single ride fare is valid for up to 90 minutes once activated, which means that an RT mobile ticket can be used to ride both bus and light rail. However, the ticket must be valid for the duration of a light rail trip.

The mobile app is available for download at the App Store (iOS) and Google Play (Android).

RT Avoids Service Reductions Planned for January 2017

In April 2016, RT began the process and development of a plan for service changes effective January 1, 2017. The proposal would potentially include the reduction, realignment or discontinuation of bus routes and light rail service totaling \$1 million in annualized savings to address a budget deficit for Fiscal Year 2017.

RT staff had conducted open house discussions and received many appeals from customers imploring RT to not cut service. RT staff also carefully analyzed the feedback from RT board members and community stakeholders, and continued to look for any potential funding sources to determine if the service reductions could be delayed or canceled.

Last month, RT staff worked closely with RT’s funding agencies and identified a \$1 million potential operating fund source.

In addition, based on the latest operating revenue estimates, RT staff revised the operating budget down by \$2 million.

Through these actions, it was announced at the RT Board of Directors meeting on June 13 that RT achieved the required amount of savings to close the budget gap and avoid major service cuts planned for January 2017.

September 2016 Service Changes

Effective Sunday, September 4, 2016, RT will implement the following service changes:

Route 28: Fair Oaks - Butterfield (Weekday Schedule Changes)

The morning trip that departs the Sunrise Mall Transit Center at 5:47 a.m. and the morning trip that departs the Butterfield light rail station at 6:57 a.m. will be discontinued. No other trip times will be affected.

**Route 51: Broadway - Stockton
(Weekday Schedule Changes)**

Service frequency on trips operating during non-peak commute times will be modified to operate every 15 minutes. All trip times will shift accordingly.

**Route 72: Rosemont - Lincoln Village
(Weekday Schedule Changes)**

The afternoon trip that departs Branch Center Road and Kiefer Boulevard at 2:59 p.m. will depart 14 minutes later at 3:13 p.m. All trip times will shift accordingly. The afternoon trip that departs Branch Center Road and Kiefer Boulevard at 2:43 p.m. will be discontinued.

**Route 81: Florin - 65th St.
(Weekday Schedule Changes)**

The afternoon trip that departs 65th Street and 14th Avenue at 3:17 p.m. will depart 12 minutes later at 3:29 p.m. All trip times will shift accordingly.

**Route 205: Fruitridge Rd. - Freeport
Route 206: 12th Ave. - Sutterville Rd.
(Weekday Schedule Changes)**

The afternoon trip that departs Land Park Drive and Vallejo Way at 2:07 p.m. will depart 12 minutes later at 2:19 p.m. All trip times will shift accordingly.

**Route 210: La Riviera Drive
(Weekday Schedule Changes)**

The afternoon trip that departs Alhambra Boulevard and J Street at 2:28 p.m. will depart 12 minutes later at 2:40 p.m. All trip times will shift accordingly.

**Route 211: College Greens
(Weekday Schedule Changes)**

The afternoon trip that departs Alhambra Boulevard and J Street at 2:28 p.m. will depart 12 minutes later at 2:40 p.m. The afternoon trip that departs N Street and Rodeo Drive at 3:04 p.m. will depart 12 minutes later at 3:16 p.m. All trip times will shift accordingly.

**Route 212: 14th Ave. - 21st Ave.
Route 213: Fruitridge Rd. - Stockton Blvd.
Route 214: Broadway - Stockton Blvd.
(Weekday Schedule Changes)**

The afternoon trip that departs N Street and Rodeo Drive at 3:04 p.m. will depart 12 minutes later at 3:16 p.m. All trip times will shift accordingly.

**Route 226: Pocket Rd. - Riverside Blvd.
Route 227: So. Land Park - Greenhaven
Route 228: Gloria Dr. - Rush River Dr.
(Weekday Schedule Changes)**

The afternoon trip that departs Alhambra Boulevard and J Street at 2:28 p.m. will depart 12 minutes later at 2:40 p.m. All trip times will shift accordingly.

**Route 246: Meadowview - Greenhaven
Route 248: Meadowview - Rush River
(Weekday Schedule Changes)**

The afternoon trip that departs Gloria Drive and Florin Road at 3:14 p.m. will depart 12 minutes later at 3:26 p.m. All trip times will shift accordingly.

**Route 252: Freeport - Fruitridge - MLK
(Weekday Schedule Changes)**

The afternoon trip that departs Freeport Boulevard and Weller Way at 3:16 p.m. will depart 12 minutes later at 3:28 p.m. All trip times will shift accordingly.

**Route 255: La Riviera - College Greens
(Weekday Schedule Changes)**

The afternoon trip that departs Kiefer Boulevard and Mayhew Road at 3:01 p.m. will depart 12 minutes later at 3:13 p.m. All trip times will shift accordingly.

New timetables will be posted at sacrt.com beginning on Wednesday, July 13, 2016.