

May 2021

FY 2021 - Key Performance Report

Management Notes:

- The information in this report is based on the FY 2021 Operating Budget, amended by the Board on May 24, 2021.
- May 2021 performance was greatly impacted by COVID-19 pandemic.
- Systemwide ridership for the month of May compared to the same period last year increased by 24.8 percent, rail ridership increased 5.6 percent and combined bus ridership increased 46.7 percent. Year-to-date, systemwide ridership compared to the same period last year decreased 56.5 percent, rail ridership decreased 59.6 percent and combined bus ridership decreased 53.3 percent. In relation to the District's established year-to-date ridership goals for FY 2021, systemwide ridership was 31.7 percent below the established goal, rail ridership was 38.3 percent below the goal, and combined bus ridership was 24.4 percent below the goal.
- RT's farebox recovery ratio in the month of May was 6.4 percent and year-to date it is 6.4 percent. It has decreased by 0.6 percent compared to May 2020 and decreased by 7.1 percent year-to-date. In relation to the District's established goal for FY 2021, the RT's farebox recovery ratio is 0.1 percent above the established year-to-date goal. For the month of May, Fare Revenue was \$1.0 million and above seasonally adjusted budget by \$0.08 million or 9.1%. Compared to last year, Fare Revenue is \$9.8 million or 47.4 percent below last year-to-date total.
- In May 2021, total operating cost was \$16.38 million including \$7.24 million for bus, \$0.14 million for CBS fixed service, \$0.73 million for SmarT Ride service, \$1.61 million for SacRT GO service, \$6.12 million for rail, \$0.54 million for Elk Grove e-tran service.
- Year-to-date, RT's cost per passenger for bus service was at \$26.60, and cost per passenger for rail service was at \$18.94. Light Rail cost per passenger is 57.8 percent over budget, and bus cost per passenger is 22.9 percent over budget.
- Year-to-date, RT's passengers per revenue hour is below the District's goal by 25.3 percent for rail, by 24.8 percent for Bus and for CBS, it is 0.8 percent below budget.
- RT monitors the overall performance of the fleet to evaluate potential failure trends. In the month of May, combined bus service was reported at 12,764 miles between service calls, and rail service was reported at 8,398 miles between service calls.
- Year-to-date, RT's on-time performance for bus service is at 84.6 percent, which is 7.6 percent above the District's goal of 77.0%. On-time departures for rail service are at 98.0 percent above the goal of 97.0 percent. Completed trips for CBS are 0.13 percent, for Light Rail are 0.12 percent above the District's goal, and for bus it is 0.10 percent below the goal.
- The District's security statistics from RT's Police Services indicate a passenger inspection rate of 26.84 percent for the month of May 2021 compared to 24.07 percent in May of 2020.

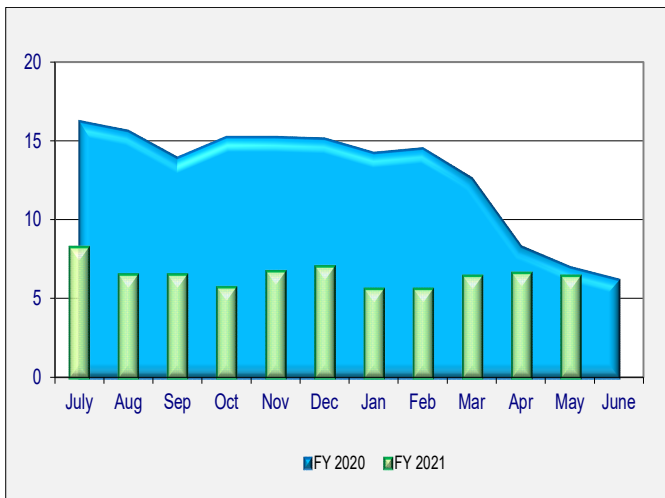


Operating Budget

Net results for FY 2021 year-to-date indicate a \$7.9 million positive variance to the District's FY 2021 Operating Budget. As of end of May 2021, year-to-date operating costs were under budget by \$11.3 million and revenues were below budget by \$3.4 million.

Categories (\$ in thousands)	May 2021			FY 2021 YTD		
	Actual	Budget	Variance	Actual	Budget	Variance
Income						
Fare Revenue	\$ 1,006	\$ 922	\$ 84	\$ 10,876	\$ 11,325	\$ (449)
Contracted Services	542	532	10	6,012	5,849	163
Other Income	781	406	375	8,101	4,470	3,631
State & Local Revenue	9,507	9,597	(90)	104,962	105,563	(601)
Federal Revenue	3,613	5,484	(1,871)	54,192	60,330	(6,138)
Total	15,449	16,941	(1,492)	184,143	187,537	(3,394)
Expenses						
Salaries/Fringes	11,930	12,446	516	129,410	131,139	1,729
Services	1,359	1,632	273	12,710	17,996	5,286
Supplies	1,191	1,152	(39)	10,941	12,668	1,727
Utilities	489	589	100	6,621	7,003	382
Insurance/Liability	1,245	1,243	(2)	13,730	13,673	(57)
Other Expenses	164	361	197	2,001	4,281	2,280
Total	\$ 16,378	\$ 17,423	\$ 1,045	\$ 175,413	\$ 186,760	\$ 11,347
Net Operating Surplus (Deficit)	(929)	(482)	(447)	8,730	777	7,953

* Budget is seasonally adjusted (not straight-line budget)



Fare Recovery Ratio

Compared to May 2020, the fare recovery ratio for May 2021 decreased by 1.7 percent.

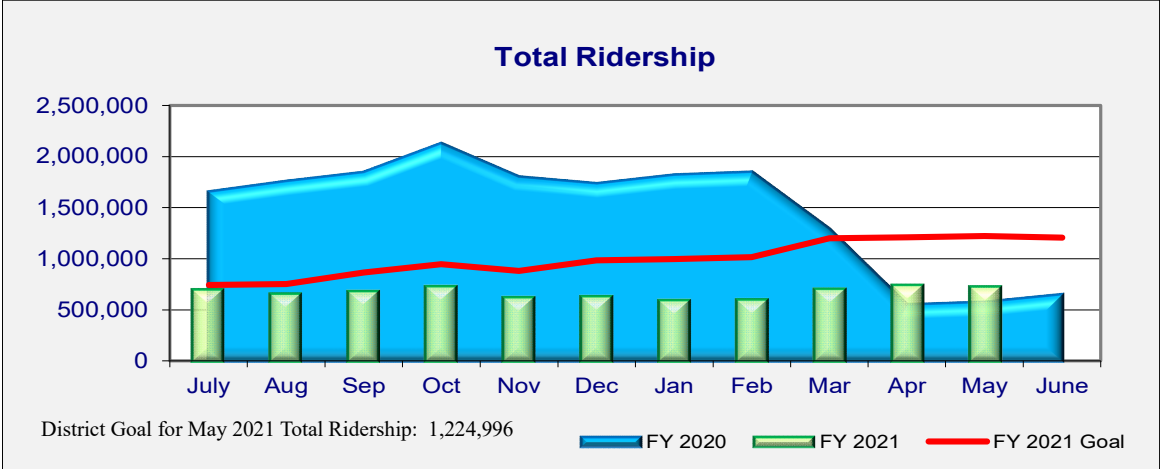
	MAY	YTD	YTD GOAL	VARIANCE
FY2021 Total Fare Recovery	6.6%	6.3%	6.4%	0.0%
FY2020 Total Fare Recovery	7.0%	15.2%	15.4%	-1.3%
Variance	-0.6%	-8.9%	-9.0%	

FARE RECOVERY	JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
Total	6.2%	8.2%	6.5%	6.5%	5.7%	6.7%	7.0%	5.6%	5.6%	6.4%	6.6%	6.4%
Light Rail	6.8%	9.8%	7.4%	7.5%	6.5%	7.4%	8.7%	6.2%	6.4%	7.3%	7.5%	7.0%
Combined Bus	5.6%	7.1%	5.8%	5.8%	5.2%	6.3%	6.0%	5.2%	5.1%	5.9%	6.0%	6.0%
Bus	6.3%	8.0%	6.6%	6.4%	5.5%	7.1%	6.6%	5.6%	5.5%	6.4%	6.5%	6.6%
CBS	1.9%	4.6%	3.9%	3.9%	4.0%	4.0%	4.4%	3.7%	3.9%	4.4%	4.6%	4.3%

Total Ridership

Compared to May 2020, total combined bus and rail ridership for May 2021 increased by 24.8 percent.

	MAY	YTD
FY2021		
Total Ridership	725,944	7,382,105
FY2020		
Total Ridership	581,689	16,983,974
Variance	24.8%	-56.5%

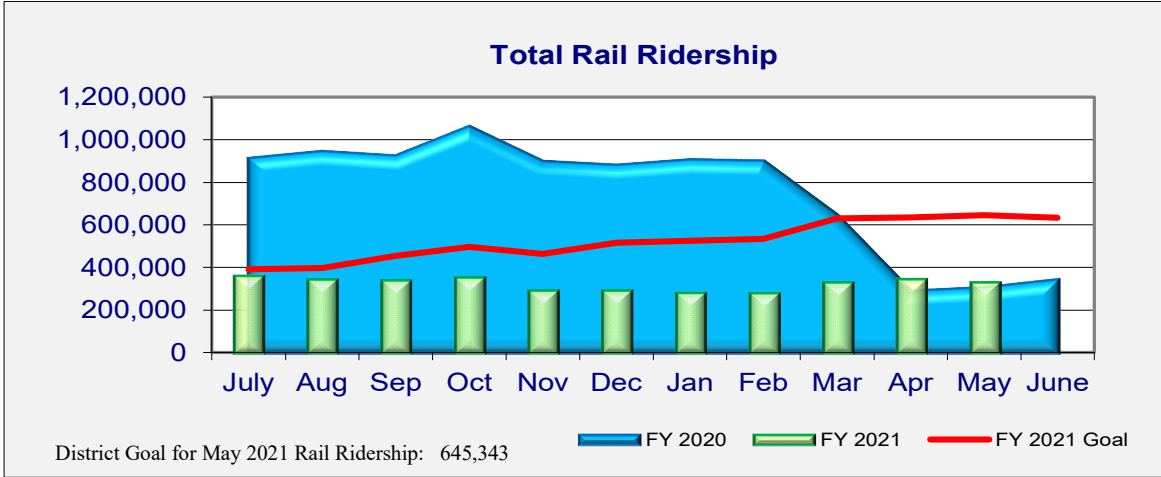


JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
656,333	697,923	655,840	682,708	727,087	621,831	631,232	595,098	599,155	703,974	741,312	725,944

Light Rail Ridership

Compared to May 2020, total rail ridership for May 2021 increased by 5.6 percent.

	MAY	YTD
FY2021		
Rail Ridership	327,165	3,513,066
FY2020		
Rail Ridership	309,785	8,690,479
Variance	5.6%	-59.6%

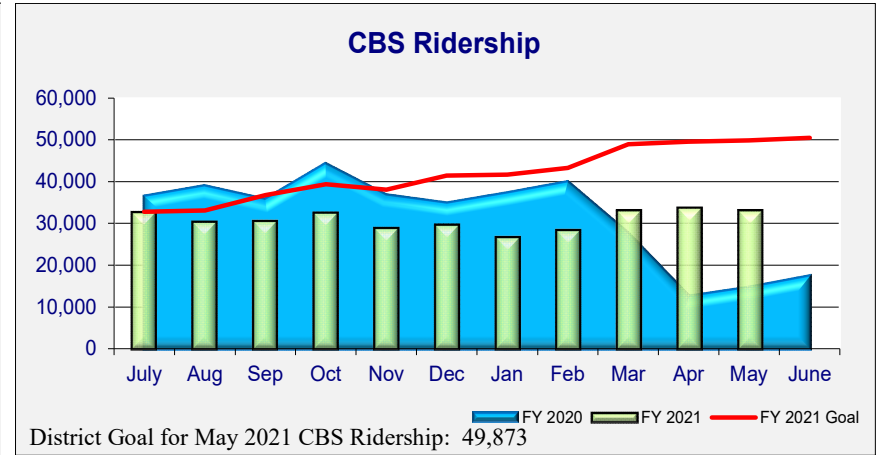
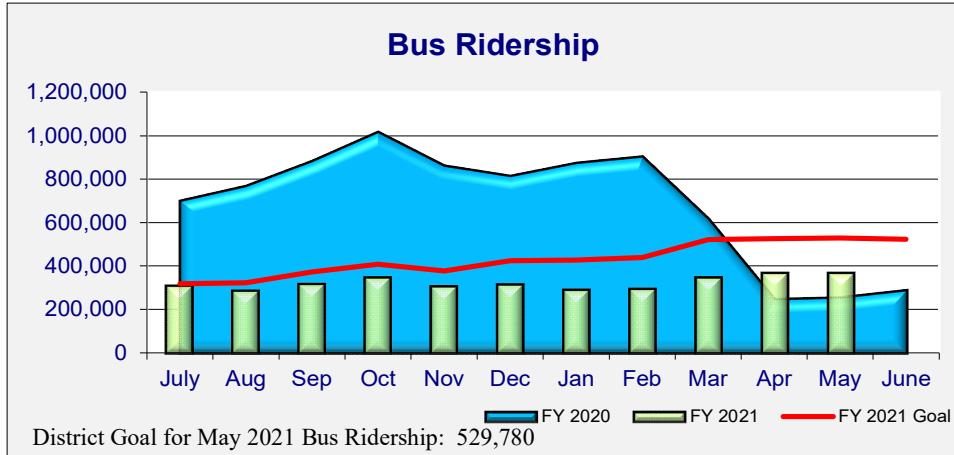
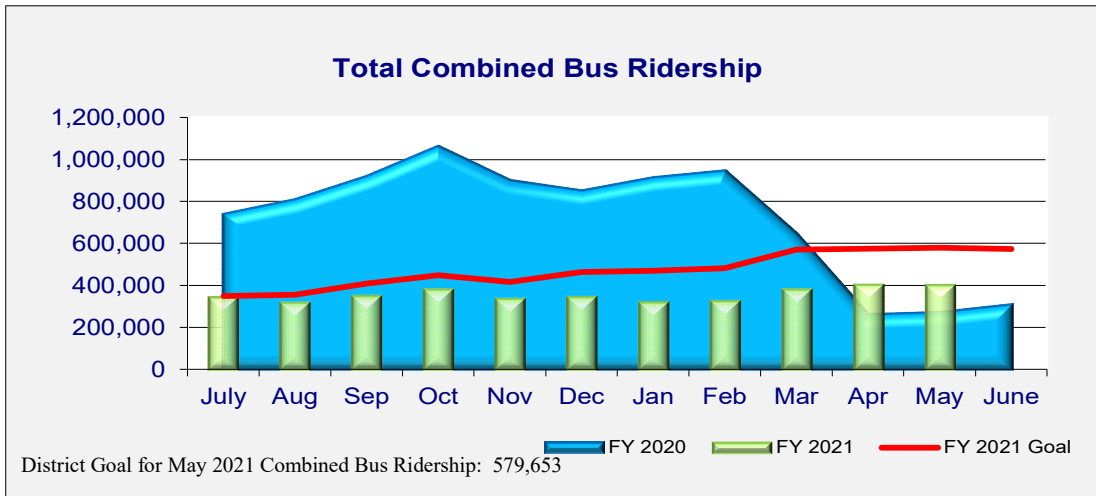


JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
347,428	357,697	340,323	335,877	349,955	288,990	289,246	278,685	277,237	326,425	341,466	327,165

Combined Bus Ridership

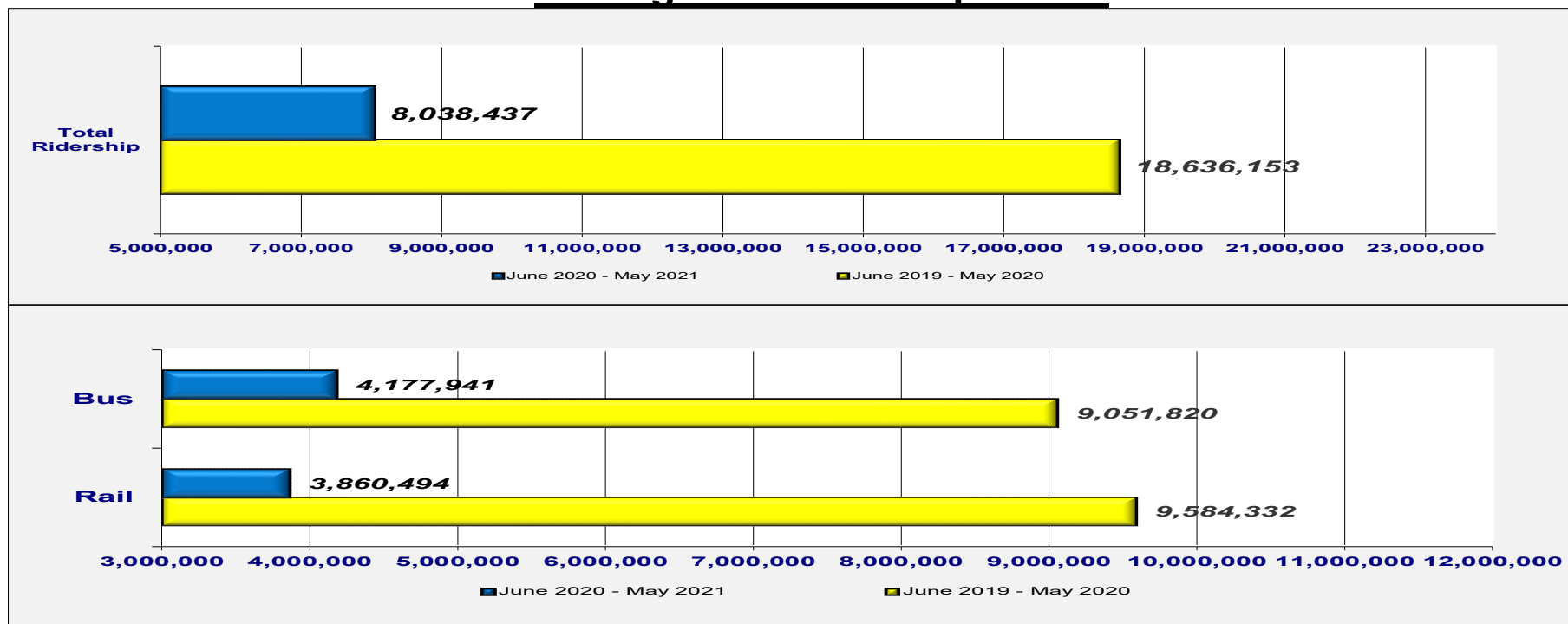
Compared to May 2020, total bus ridership for May 2021 increased by 46.7 percent.

FY2021	MAY	YTD
Combined Bus Ridership	398,779	3,869,039
FY2020		
Combined Bus Ridership	271,904	8,293,495
Variance	46.7%	-53.3%



	JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
Combined Bus	308,904	340,226	315,517	346,831	377,132	332,841	341,986	316,413	321,919	377,549	399,846	398,779
Bus	291,192	307,555	285,186	316,305	344,644	303,930	312,361	289,716	293,511	344,456	366,116	365,713
CBS	17,712	32,671	30,331	30,526	32,488	28,911	29,625	26,697	28,408	33,093	33,730	33,066

Rolling Year Ridership Totals



**JUNE 2020 – MAY 2021
Total Ridership
8,038,437**

**JUNE 2020 – MAY 2021
Combined Bus Ridership
4,177,941**

**JUNE 2020 – MAY 2021
Rail Ridership
3,860,494**

**JUNE 2019 – MAY 2020
Total Ridership
18,636,153**

**JUNE 2019 – MAY 2020
Combined Bus Ridership
9,051,820**

**JUNE 2019 – MAY 2020
Rail Ridership
9,584,332**

Change -10,597,716

-4,873,879

-5,723,838

Variance -56.87%

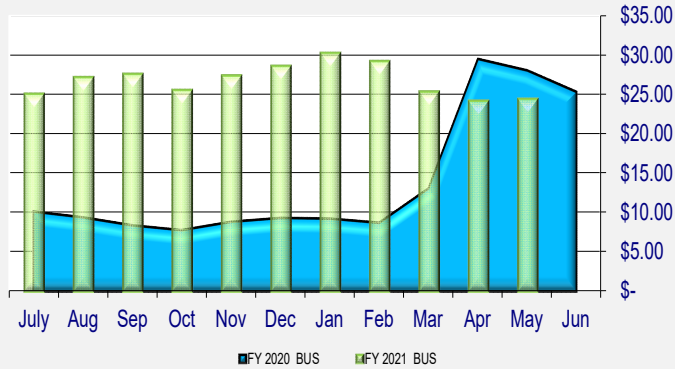
-53.84%

-59.72%

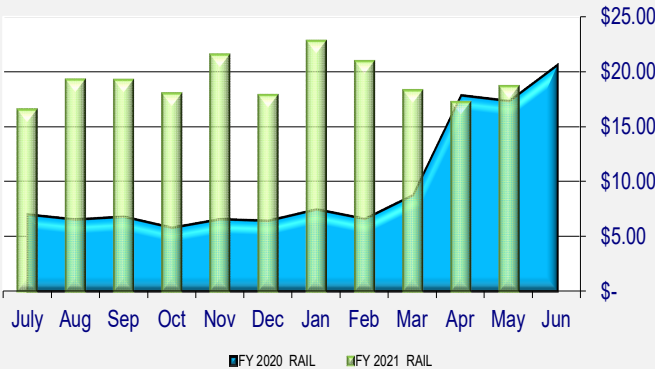
	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21
Total Ridership	656,333	697,923	655,841	682,708	727,087	621,831	631,232	595,098	599,155	703,974	741,312	725,944
Light Rail Ridership	347,428	357,697	340,323	335,877	349,955	288,990	289,246	278,685	277,237	326,425	341,466	327,165
Bus Ridership	308,904	340,226	315,517	316,187	377,132	322,841	341,986	316,413	321,918	377,549	399,846	398,779

	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20
Total Ridership	1,652,179	1,648,944	1,752,802	1,841,943	2,123,408	1,797,749	1,729,861	1,816,790	1,843,088	1,291,708	555,991	581,689
Light Rail Ridership	893,853	913,123	946,115	925,198	1,063,740	900,315	882,505	907,018	900,958	647,623	294,098	309,785
Bus Ridership	758,326	735,821	806,687	916,745	1,059,668	897,434	847,356	909,772	942,130	644,085	261,893	271,904

Combined Bus Cost Per Passenger



Light Rail Cost Per Passenger



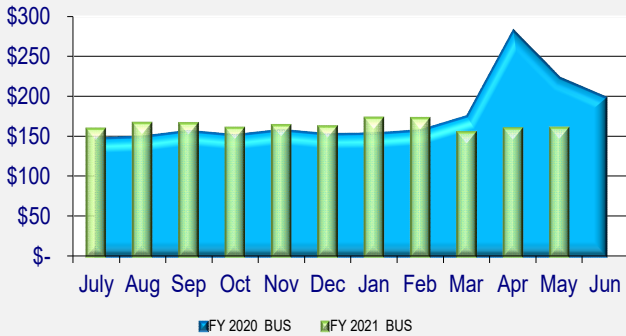
Cost Per Passenger

FY2021	YTD	YTD Goal	Variance
Light Rail	\$18.94	\$12.00	-57.8%
Combined Bus	\$26.60	\$21.64	-22.9%
Bus	\$21.94	\$16.34	-34.3%
CBS	\$75.10	\$76.08	1.3%

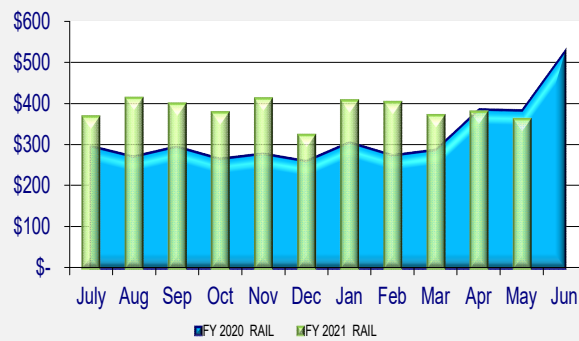
Cost Per Passenger

	JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
Light Rail	\$20.62	\$16.55	\$19.29	\$19.24	\$18.02	\$21.56	\$17.88	\$22.79	\$20.95	\$18.29	\$17.24	\$18.69
Combined Bus	\$25.29	\$25.02	\$27.13	\$27.57	\$25.53	\$27.33	\$28.55	\$30.25	\$29.17	\$25.31	\$24.14	\$24.38
Bus	\$22.32	\$20.32	\$21.85	\$22.72	\$21.12	\$22.47	\$23.82	\$25.32	\$24.38	\$20.92	\$20.01	\$19.81
CBS	\$74.18	\$69.17	\$76.72	\$77.80	\$72.37	\$78.42	\$78.43	\$83.75	\$78.59	\$70.92	\$68.89	\$74.87

Combined Bus Cost Per Revenue Vehicle Hour



Light Rail Cost Per Revenue Vehicle Hour



Cost Per Revenue Vehicle Hour

FY2021	YTD	YTD Goal	Variance
Light Rail	\$383.61	\$325.62	-17.8%
Combined Bus	\$162.35	\$163.82	0.9%
Bus	\$156.19	\$154.69	-1.0%
CBS	\$184.45	\$188.28	2.0%

Cost Per Revenue Vehicle Hour

	JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
Light Rail	\$526.29	\$367.39	\$412.24	\$398.45	\$376.85	\$410.47	\$322.85	\$405.63	\$402.10	\$369.95	\$378.36	\$360.88
Combined Bus	\$198.35	\$158.53	\$165.50	\$165.26	\$156.53	\$162.74	\$161.27	\$172.09	\$171.73	\$154.15	\$158.77	\$159.70
Bus	\$197.61	\$160.23	\$162.94	\$158.25	\$153.88	\$155.95	\$157.19	\$160.09	\$162.14	\$145.36	\$152.75	\$153.74
CBS	\$202.07	\$154.03	\$172.76	\$190.83	\$179.99	\$187.32	\$175.92	\$228.23	\$211.91	\$189.30	\$181.31	\$180.15

**Cost Per
Revenue Mile**

**Passenger Per
Revenue Mile**

**Passenger Per
Revenue Hour**

FY2021	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance	YTD	YTD Goal	Variance
Light Rail	\$22.20	\$18.37	-20.9%	1.17	1.53	-23.4%	20.26	27.13	-25.3%
Bus	\$13.88	\$13.74	-1.0%	0.63	0.84	-24.8%	7.12	9.47	-24.8%
CBS	\$12.78	\$15.52	17.7%	0.17	0.20	-16.6%	2.46	2.47	-0.8%

**Bus
On – Time Performance**

**Light Rail
On – Time Departures**

	YTD	Goal	Variance		YTD	Goal	Variance
FY2021	84.6%	77.0%	7.6%	FY2021	98.0%	97.0%	1.0%

Completed Trips

FY2021	YTD	Goal	Variance
Light Rail	99.62%	99.50%	0.12%
Bus	99.70%	99.80%	-0.10%
CBS	99.93%	99.80%	0.13%

Mean Distance Between Service Calls (miles)

FY2021	YTD	Goal	Variance
Light Rail Mean Distance Between Service Calls	8,960	8,200	9.3%
Combined Bus Mean Distance Between Service Calls	14,430	13,900	3.8%

	JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	JUN 21
Light Rail	6,518	8,112	7,939	9,667	6,655	8,577	7,674	9,545	8,041	13,265	10,692	8,398
Combined Bus	12,417	14,307	16,680	14,677	16,830	13,775	15,095	13,756	15,064	12,375	13,410	12,764

Light Rail Inspections

	MAY 2021	MAY 2020	FY 20 YTD	FY 21 YTD
% of Passengers Inspected	26.84%	24.07%	21.44%	25.07%
Passengers Cited without Proper Fare	1,716	2,323	24,930	18,291

	JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
% of Passengers Inspected	21.71%	22.18%	23.46%	24.37%	23.54%	25.31%	25.62%	22.95%	27.54%	26.31%	28.15%	26.84%
Passengers Cited without Proper Fare	2,105	2,010	1,729	1,521	1,611	1,385	1,714	1,424	1,629	1,650	1,902	1,716

Customer Advocacy Report

	MAY 2021	MAY 2020	FY20 YTD	FY21 YTD		MAY	YTD					
# of Customer Contacts	665	676	13,161	7,625	FY2021 - # of Security Related Customer Reports	14	146					
# of PSRs <small>Passenger Service Reports processed from contacts</small>	3	0	63	8	FY2020 - # of Security Related Customer Reports	9	151					
% of Security Related Customer Contacts	2.11%	1.33%	1.15%	1.91%								
	JUN 20	JUL 20	AUG 20	SEP 20	OCT 20	NOV 20	DEC 20	JAN 21	FEB 21	MAR 21	APR 21	MAY 21
# of Customer Contacts	828	819	681	716	699	639	664	595	660	701	786	665
# of PSRs	1	0	0	0	0	0	0	0	1	1	3	3
# of Security Related Customer Reports	9	12	12	12	12	5	16	23	14	15	11	14
% of Security Related Customer Contacts	1.09%	1.47%	1.76%	1.68%	1.72%	0.78%	2.41%	3.87%	2.12%	2.14%	1.40%	2.11%

Uniform Crime Reporting (UCR Crimes) on RT

FY 2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD Totals
Homicide	0	0	0	0	0	0	0	0	0	0	1		1
Rape	0	0	0	0	0	0	0	0	0	0	0		0
Robbery	0	3	4	3	0	1	1	0	1	0	3		16
Aggravated Assault	0	1	0	0	0	1	2	0	1	0	1		6
Burglary	0	0	0	0	0	0	0	1	0	0	0		1
Auto Theft	1	0	2	0	1	1	0	0	0	0	0		5
Arson	0	0	1	0	0	1	0	0	0	0	1		3
Total Larceny	5	8	4	2	3	6	1	2	4	3	4	0	42
<i>felony larceny</i>	0	2	2	0	1	1	0	1	2	3	2		14
<i>misdemeanor larceny</i>	4	6	1	0	2	2	0	1	1	0	1		18
<i>theft from autos</i>	1		1	2	0	3	1	0	1	0	1		10
Total UCR Crimes	6	12	11	5	4	10	4	3	6	3	10	0	74
FY 2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD Totals
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	4	0	5	0	0	5	2	2	2	1	2	1	23
Aggravated Assault	1	0	0	2	0	1	1	0	0	0	2	4	7
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Auto Theft	1	1	1	0	0	4	0	1	0	1	1	0	10
Arson	1	0	0	0	0	0	0	0	0	1	1	0	3
Total Larceny	35	6	7	7	19	7	7	10	7	1	3	2	109
<i>felony larceny</i>	1	2	0	1	0	1	0	4	1	0	0	0	10
<i>misdemeanor larceny</i>	2	2	4	2	1	4	4	4	3	1	2	1	29
<i>theft from autos</i>	32	2	3	4	18	2	3	2	3	0	1	1	70
Total UCR Crimes	42	7	13	9	19	17	10	13	9	4	9	7	152

