



Regional Transit

NEXT STOP

NEWS

INSIDE:



RT staff will be at key light rail stations to assist passengers going to Golden 1 Center events



RT launched an innovative ride-hailing program called Station Link



Download RT's new mobile reporting app, Alert SacRT, for iOS and Android devices



October is Try Transit Month

OCTOBER 2016

RT Launched Station Link Program

Getting to light rail just got easier! RT will provide up to \$5 off Uber, Lyft or Yellow Cab* when you ride to or from one of RT's six participating light rail stations:

- Roseville Road
- Florin
- Franklin
- Watt/Manlove
- Sunrise
- Power Inn

*To schedule a trip in a wheelchair accessible vehicle from Yellow Cab, please call 916-475-1040 and provide the promotional code "SACRT" to save up to \$5. Yellow Cab also offers booking over the phone at 916-444-2222. Provide the promotional code "SACRT" to the operator when scheduling a qualifying trip to save up to \$5.

To use Station Link:

1. Download the Uber, Lyft or Curb (Yellow Cab) app from the App Store (Apple) or Google Play (Android)
2. Book a trip to (or from) one of the light rail stations on the list above
3. Use promotional code "SACRT" to save up to \$5

This offer is valid for 10 rides per customer, per ride-hailing service. This offer ends March 31, 2017 or after the first 10,000 redemptions. Funding for this promotion has been provided by a grant from the Sacramento Metropolitan Air Quality Management District with assistance from the Sacramento Area Council of Governments.

RT Provides Customer Assistance at Key Light Rail Stations for Golden 1 Center Service

Due to the large crowds of new riders expected to attend Golden 1 Center events, RT is providing staff at key light rail stations throughout the month of October to assist passengers with questions about how to ride. Key stations include the Franklin, Florin, Roseville Road, Sunrise, Power Inn and Watt/Manlove light rail stations. All boast large park-and-ride lots and extended security hours, which makes taking transit a convenient and economical way to get to Golden 1 Center. RT staff will be onsite two hours prior to the start of an event to assist passengers. In addition, RT's Call Center has extended hours during Golden 1 Center events.

To make the arena fan experience an even better one, fun, interactive activities will take place at key stations prior to major events throughout October and November. The October schedule of events includes: Sunday, October 9 at the Roseville Road Station from 1 p.m. to 3 p.m.; Saturday, October 15 at the Sunrise Station from 4 p.m. to 6 p.m.; Tuesday, October 18 at the Watt/Manlove Station from 3:30 p.m. to 6:30 p.m.; Thursday, October 27 at the Franklin Station from 4 p.m. to 6 p.m.; and Saturday, October 29 at the Sunrise Station from 4 p.m. to 6 p.m. Singing contests, live music, food trucks and shooting hoops are just a few of the activities that will take place while passengers wait for their train to Golden 1 Center. Check the "Service Calendar" at gosacrt.com for details.

Golden 1 Center Transit Service FAQ's

Q. How late do light rail trains operate on events nights?

A. Light rail trains will operate up to one hour after post-event (end of game and/or last encore).

Q. How frequently does light rail operate?

A. On weekdays, trains operate every 15 minutes during the day and every 30 minutes in the evenings. On weekends, trains operate every 30 minutes. Post event, six supplemental trains will be added for more frequent service. That means approximately 10 trains will be operating post-event (end of game and/or last encore) from downtown stations for a one-hour period traveling in all directions (north, south and east).

Q. Are there discounts for event ticket holders?

A. All passengers pay Basic fare unless eligible for Discount fare. RT does offer a \$14 Group Pass, which allows up to four people to ride RT all day with a valid Golden 1 Center event ticket. A Group Pass can only be purchased with the mobile fare app, Ride-SacRT, or at a light rail station fare kiosk. The Group Pass can only be used on event days.

Q. Is parking available at the light rail stations and how much does it cost?

A. RT has 22 park-and-ride lots that have a total of 10,000 parking spaces. On Golden 1 Center event days only, parking is free in the park-pay-and-ride lots after 4 p.m. on weekdays and free all day on weekends, with the exception of the Cosumnes River College parking lot, which costs \$2 per day to park or \$20 per month.

Q. Will security be present before and after events at light rail stations and on trains?

A. RT will have extra security guards at most light rail stations to assist riders. A minimum of one transit employee will be on each train and will move from car to car to assist passengers. RT will offer extended security at the Roseville Road, Franklin, Florin, Watt/Manlove, Power Inn and Sunrise park-and-ride stations on Golden 1 Center event days/nights.

Q. How can I discreetly report safety and security concerns?

A. Download RT's mobile reporting app, Alert SacRT, from the App Store or Google Play, or call the Security Operations Center at 916-556-0275.

Q. Who do I call for trip planning assistance?

A. RT Customer Service Representatives are available for personalized trip planning at 916-321-BUSS (2877) Monday through Friday from 6:30 a.m. to 6:30 p.m. During major Golden 1 Center events and Kings games, the Customer Service Call Center will have extended hours, including nights and weekends.

For answers to other questions about RT's Golden 1 Center service, visit gosacrt.com.

Download RT's New Mobile Reporting App – Alert SacRT



The new Alert SacRT mobile reporting app for iOS and Android devices is now available for download. Alert SacRT will offer riders a quick and discreet method for reporting safety and security concerns directly to RT Police Services (RTPS) using a smartphone or tablet. App users can send photos, six second video, text descriptions, and locations of suspicious people or activities. From the home screen, users have two easy options for contacting RTPS:

- The “Report an Issue” button allows users to send text or photos directly to RTPS
- The “Call RT Police” button will connect customers directly to RTPS

The app is designed for robust operation even under conditions of poor signal strength. If you send a report from an area without cellular/Wi-Fi connectivity, it will be stored and sent when connectivity returns. The system is also designed to send text descriptions before photos so that RTPS can get information as quickly as possible.

Help keep RT safe, “See It - Hear It - Report It” by downloading the free Alert SacRT mobile reporting app from the App Store (iOS) or Google Play (Android).

Try Transit Month Starts October 1st

If you are reading this newsletter, you probably already take transit and know the many benefits like avoiding traffic congestion, saving money and decreasing stress sitting in traffic. Transit can connect you to events, work, school and more all while you relax and enjoy the trip. Try Transit October is a good time to share your smart choice by telling family and friends. This year, volunteers, businesses, public agencies and transit enthusiasts will partner to promote transit for all types of trips. Transit is an enjoyable alternative to driving alone with 14 agencies serving the Sacramento region.

Participate by pledging transit trips at SacRegionCommuterClub.org, take transit for any reason and then log those trips on the website to earn virtual badges and a chance to win prizes. Challenge your friends and colleagues to a contest on Facebook or by email. Or, challenge yourself to ditch your car and take transit to all your destinations. “Like” Commuter Club on Facebook (facebook.com/commuterclub) to find out about events, post photos and receive transit-related updates.

Throughout the month, there will be weekly prize drawings; individual and employer challenges; events; awards; and travel trainings. Visit SacRegionCommuterClub.org for information about events, to plan trips and to calculate your commute costs.

New Fare Vending Machines Installed at Light Rail Stations

During September, RT started installing 28 new fare vending machines at light rail stations, and Park-Pay-and-Ride stations (Franklin, Meadowview, Florin, Power Inn, Roseville Road, Watt/I-80 West, Watt/I-80). The new machines allow riders to purchase parking passes and fare media from the same machine using a credit card or debit card.

There is no change to the daily or monthly fee to park, and parking is available on a first-come, first-serve basis. Riders may pay each day either by cash, credit or debit card. Monthly parking passes are available online, at RT's Customer Service and Sales Center (located at 1225 R Street), some retail outlets, and in the new fare vending machines.

The new fare vending machines at the Park-Pay-and-Ride lots require customers to enter a license plate number instead of the parking space number. If no license plate number is available, customers need to enter the last four digits of the VIN (located at the base of the front windshield).

For more information about the Park-Pay-and-Ride program and the citation process, visit sacrt.com.



Antelope Crossing's Spooktacular

On Saturday, October 15, Antelope Crossing will host its 8th annual Spooktacular event from 10 a.m. to 4 p.m. at Lichen Drive and Antelope Road in Citrus Heights. This annual event promises an extravaganza of spooktacular fun for the entire family.

Don't forget to stop by RT's booth to learn about the Route 95 Neighborhood Ride shuttle and the Citrus Heights City Ride. Route 95 operates from Antelope Road and Roseville Road (near Walmart) to the Sunrise Mall Transit Center via Antelope Road, Sylvan Road and Greenback Lane every 60 minutes on weekdays from approximately 6 a.m. to 6 p.m. The Citrus Heights City Ride is a curb-to-curb shuttle that operates on weekdays from 7 a.m. to 7:30 p.m. in Citrus Heights and is open to everyone to ride.

For more information about the Spooktacular event, visit antelopecrossing.net.

Next Stop News is produced monthly by the Sacramento Regional Transit District to keep passengers informed about current RT news and community events.

Email questions or comments about Next Stop News to nextstopnews@sacrt.com