

NEXT STOP NEWS

INSIDE:



Take SmaRT Ride for free on February 12 in recognition of Valentine's Day



Results of SacRT's COVID-19 Rider Attitude Report now available



Know Before You Go – reminder to check service alerts before you ride



No Mask, No Ride, No Exceptions requirement extended

FEBRUARY 2021

Wearing is Caring - AmeriCorps Members Handing Out Masks

SacRT partnered with AmeriCorps NCCC to make sure everyone who needs a mask gets one. Service members will be handing out masks at various light rail stations and transit centers each Thursday during February. If you don't have a mask, you can get one at the Customer Service and Sales Center at 1225 R Street (13th Street light rail station).

AmeriCorps is a federal agency dedicated to community service and volunteerism. They provide resources and people power to organizations dedicated to the improvement of communities. For information about AmeriCorps or to become an AmeriCorps member, visit nationalservice.gov.

Know Before You Go

The safety of our employees and customers is a top priority for SacRT. However, we want to remind riders that given the rise in cases of COVID-19 in the Greater Sacramento Region and the current purple tier level, SacRT may experience driver shortages from time to time due to healthcare, child-care, and other related circumstances. We urge riders to check for service alerts before you ride. Download the free Alert SacRT App for updates on train delays and check sacrt.com/alerts for bus cancellations, detours or delays.

Take SmaRT Ride for Free on February 12

Riders Traveling on the Electric Shuttles Have the Opportunity to Get a FREE I❤️SacRT #SpreadLove Mask

In recognition of Valentine's Day, SacRT will help #SpreadLove by offering FREE rides on SmaRT Ride with an I❤️SacRT Free Ride flyer on Friday, February 12, 2021, in all nine service zones.

Customers boarding the zero-emission electric SmaRT Ride shuttles in the Franklin-South Sacramento and Downtown-Midtown-East Sacramento zones, will have an opportunity to receive a FREE I❤️SacRT #SpreadLove masks donated from the Spread the Love Project. The Spread the Love Project is a community-based organization supplying washable, reusable, and beautifully handcrafted masks needed to stay healthy, happy and protected. The initiative exists to increase equitable and sustainable access to masks, and to make their high-quality designs available to all.

SmaRT Ride on-demand service is available Monday through Friday in nine zones throughout the Sacramento region. To take advantage of this offer, download the free SmaRT Ride app at the App Store or Google Play, and visit sacrt.com/spreadlove to get the free ride flyer.

Next Stop News is produced monthly by SacRT to keep passengers informed about current news and community events.

Email questions or comments about Next Stop News to nextstopnews@sacrt.com



No Mask, No Ride, No Exceptions

Although the Regional Stay Home Order has been lifted and the Greater Sacramento Region is now in the purple tier, the requirement to wear a mask while waiting at a light rail station or bus stop, riding SacRT transit services or visiting the SacRT Customer Service and Sales Center located at 1225 R Street, is still in effect and has been extended. The policy will continue to be assessed week by week based on updates by the Governor's office and the Sacramento County Department of Public Health.

Masks or face coverings are required for all riders (age 2 and older). Individuals with qualifying disabilities under the Americans with Disabilities Act may contact **Accessible Services at 916-321-BUSS (2877), select option 2** to request a reasonable accommodation to wear a mask or face covering to comply with this mandate.

SacRT takes the health and safety of our riders and employees very seriously. With the increase in cases of COVID-19, SacRT has taken stricter measures to help slow the spread of the virus. For more information about COVID-19, visit covid19.ca.gov. For more information about the "No mask, No ride, No exceptions" policy visit sacrt.com/covid19.

Take a Seat Before the Train Departs

For your safety, SacRT asks riders to quickly find a seat or secure a standing position upon boarding before the train departs the station. If riders need additional time to board and get to their seat, they can make the operator aware by using the boarding ramp at the front of the light rail train. For questions or concerns, contact SacRT's Customer Advocacy Department at 916-557-4545 or customeradvocacy@sacrt.com.

Transit Talk with the General Manager Resumes February 5

After taking a break for the New Year holiday, SacRT's General Manager/CEO Henry Li will be back to answer all of your transit questions on Friday, February 5 during Transit Talk with the General Manager. Simply log on to SacRT's monthly online chat, "Transit Talk with the General Manager," at sacrt.com Friday, February 5, from noon to 1 p.m. Mr. Li will accept questions from the public and provide immediate feedback on issues that you're concerned about.

No registration is required to participate. Questions will be accepted two hours before the session and throughout the chat. For more information and instructions, visit sacrt.com/onlinechat.



SacRT COVID-19 Rider Attitude Report

In September 2020, SacRT conducted a two-week online survey on transit ridership during the COVID-19 pandemic. As a result, 313 total responses were provided on how passengers have been affected and their current and future plans for transit use. Visit sacrt.com to view the results. A second ridership survey is planned for this spring and we encourage you to participate to help with future service planning.

Morrison Creek Station Construction Update

If you ride the Blue Line past the Meadowview light rail station, you might have wondered what the construction activity is around Morrison Creek. While development in the general area is not taking place in the immediate future, SacRT contactors are busy constructing the future Morrison Creek light rail station. Shelters and landscaping will be installed as well as a lighted pathway to the station, which will be a pedestrian walk-on station only. Construction is expected to be completed in late May 2021.