

June 10, 2020

To Our Valued Customers and Community Partners:

SacRT GO Paratransit Services is right around the corner! Please take notice of these reminders and updated information for our ADA and Non-ADA service:

SacRT will begin taking ride reservations on Friday, June 26, 2020 for our **first day of service on Sunday, June 28, 2020**.

The reservations and dispatch number is **(916) 321-BUSS (2877)**, select option #2; for Reservations you may select option #2 again. SacRT and Paratransit, Inc. are working together to ensure that all callers get to the right place during the transition period.



SacRT | **Service Begins**
Sunday, June 28, 2020
916.321.BUSS (2877)
Select Option 2
www.SacRTgo.com

You are invited to participate in our **SacRT GO Virtual Open Houses** to be held via a YouTube link that will be posted on the SacRT website: www.sacrtgo.com. The meetings will also be recorded and posted to the website. Meeting options are:

- Thursday, June 18, 2020 4:00 p.m. to 6:00 p.m.
- Friday, June 19, 2020 10:00 a.m. to 12:00 p.m.



SacRT is now selling fare media; additional information can be obtained by calling (916) 321-BUSS (2877). The 44-ride pass will be discontinued, however we will be adding free SacRT fixed route to the 60-ride pass, which is a better value for our customers. All fare media purchased prior to the June 28, 2020 transition will be accepted by SacRT.

Customer and employee safety is of the utmost importance. Additional safety measures have been implemented in response to COVID-19. These measures include regular extensive cleaning and sanitizing of vehicles, requiring staff to wear masks, providing staff with hand sanitizer and disinfecting wipes, and maintaining social distancing where possible.

Many of the Paratransit, Inc. drivers, reservation specialists, and other staff will be transitioning from Paratransit, Inc. to SacRT. **We are all working together** and preparing to welcome our Paratransit customers.

If you have any questions, please reach out to SacRT's Accessible Services Department at **(916) 321-BUSS (2877)**.

Sincerely,

Carmen Alba
Acting VP, Operations

Janice N. Labrado
Director, Accessible Services

Sacramento Regional Transit District